



2020 - COVID-19 Response: At a Glance

Helping licensees stay open and the public stay healthy *Creative alterations and new allowances that evolved throughout 2020*

Distilleries were approved to temporarily make hand sanitizer, or for distillers to sell distilled alcohol for sanitizing purposes.
<p>The Liquor and Cannabis Board took emergency actions, and made other rule changes and modifications</p> <ul style="list-style-type: none">◆ Allowed late payments of taxes and fees without penalties◆ Allowed cocktail kits to-go with sales of food◆ Allowed bottles of spirits with sales of food◆ Allowed mixed cocktails to-go with sales of food◆ Allowed delivery services for beer and wine◆ Allowed bar seating for minors to create additional usable space◆ Sped up approval for outdoor alcohol service◆ Helped licensees that don't serve food (nightclubs, breweries, wineries, taverns) to quickly transition to a license that would allow them to stay open during◆ Allowed curbside sales of cannabis◆ Allowed children under 16 to be with adult caregiver on premises of producer / processors
<p>Received 1,788 requests for facility or operations alterations</p> <ul style="list-style-type: none">◆ 822 requests were temporary alterations for liquor establishments to change their premises to comply with guidelines◆ 996 of these requests included added activities like internet sales, delivery, and curbside service◆ Received 1,414 more alteration requests than in 2019 – a 378% increase
<p>Other actions and impacts included:</p> <ul style="list-style-type: none">◆ Working with licensees who needed assistance interpreting changing guidance◆ Fulfilling public records requests for COVID-19 related documents◆ Developing guidance and providing information and support via email, web, and listserve channels◆ Supporting the state's Emergency Operations Center

Ensuring State COVID-19 Guidelines and Rules *Compliance through Education and Enforcement*

Complaints about licensees received and processed	8,952
Compliance calls and visits with licensees	30,123
Education hours provided	1,806
<p>Written warnings for violations</p> <ul style="list-style-type: none">◆ Number of licensees receiving written warnings 112	123
<p>COVID-related Administrative Violation Notices (AVN)</p> <ul style="list-style-type: none">◆ Licensees receiving AVNs 37	43
<p>Number of COVID-related fines</p> <ul style="list-style-type: none">◆ Total \$ amount of fines \$1900	5
Number of COVID-related suspensions	4
Number of COVID-related Emergency Board Suspensions	3