

Washington State Liquor and Cannabis Board

Enforcement and Education Data

NOVEMBER 2022

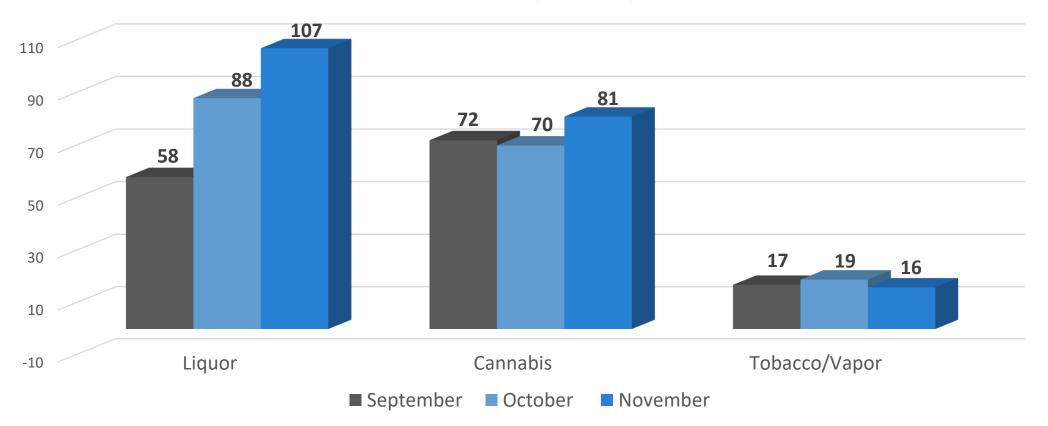
Complaints CYTD 2022

Industry	No. of Complaints	Public Safety
Liquor	1412	43%
Cannabis	549	36%
Tobacco/Vapor	365	21%
Total	2326	39%

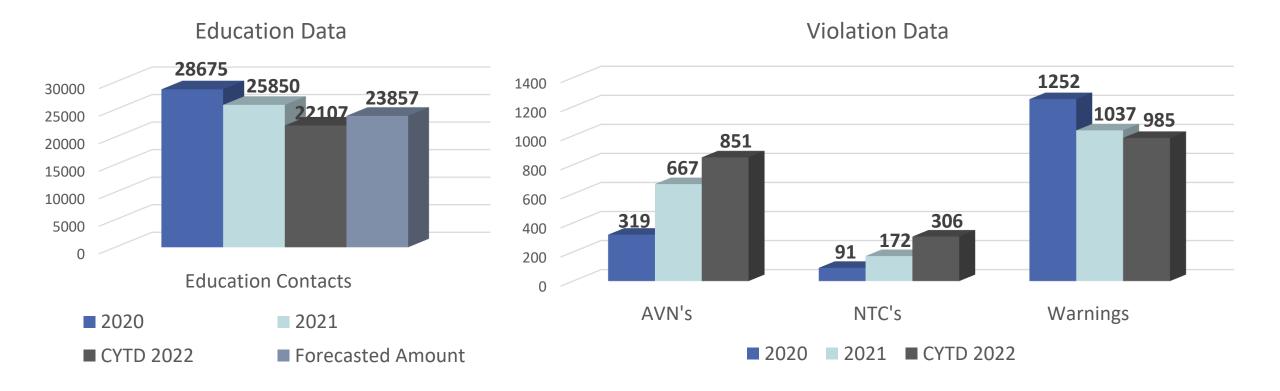
Data runs from January-November 2022

Complaints

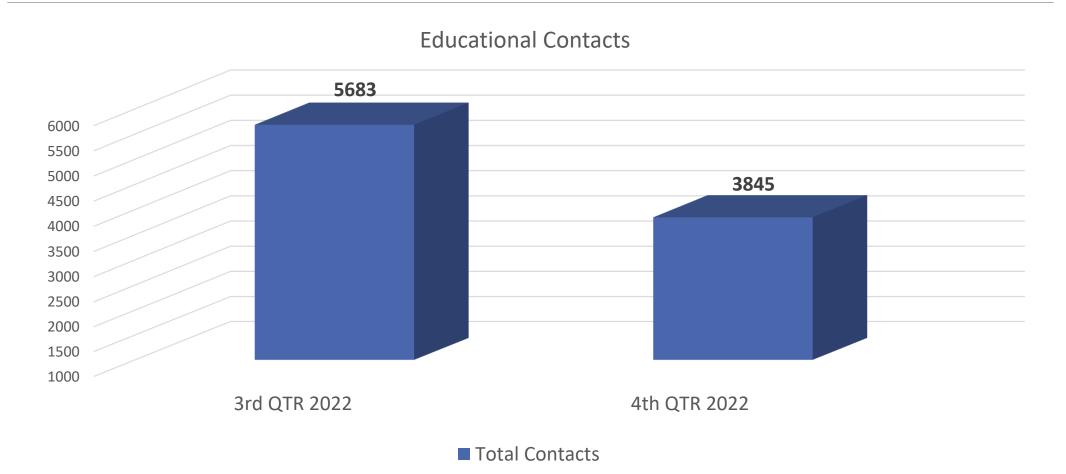
Number of Complaints by Unit



Education and Violations

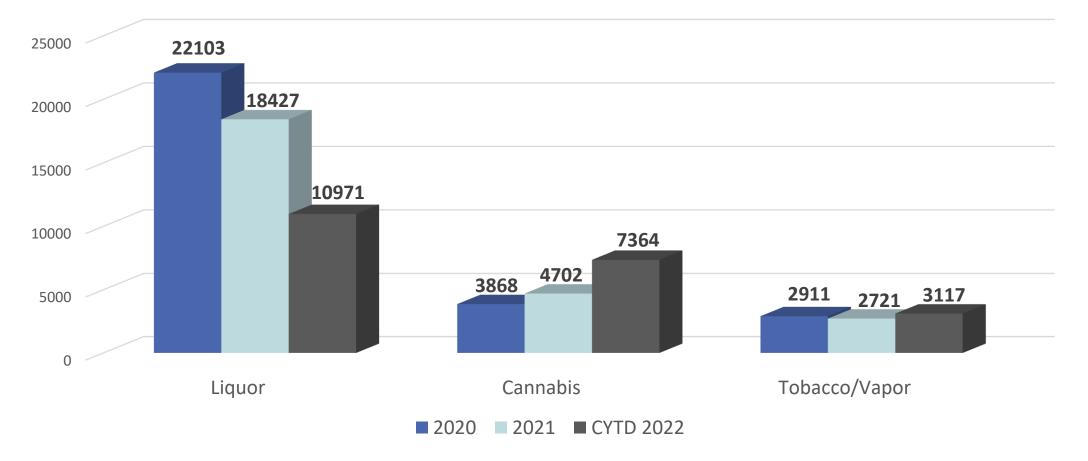


Licensee Education

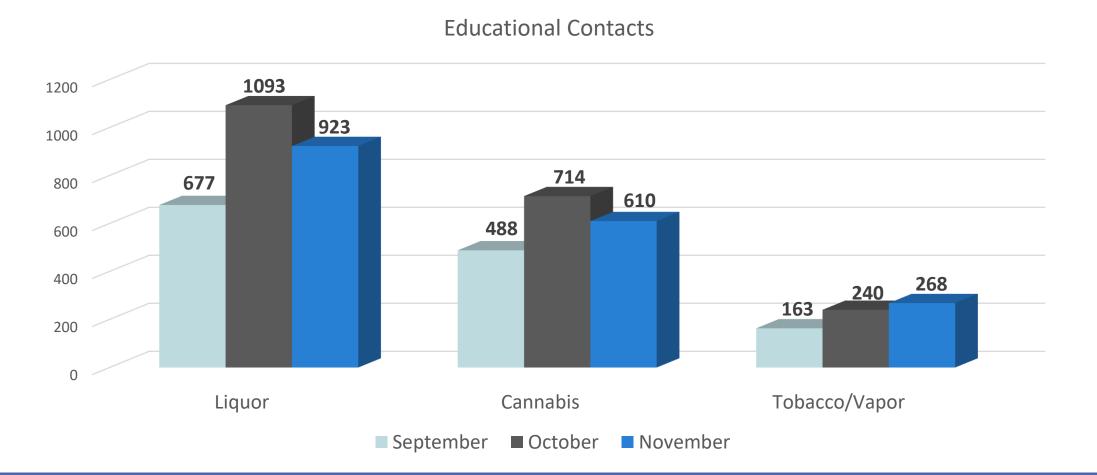


Education Contact Breakdown

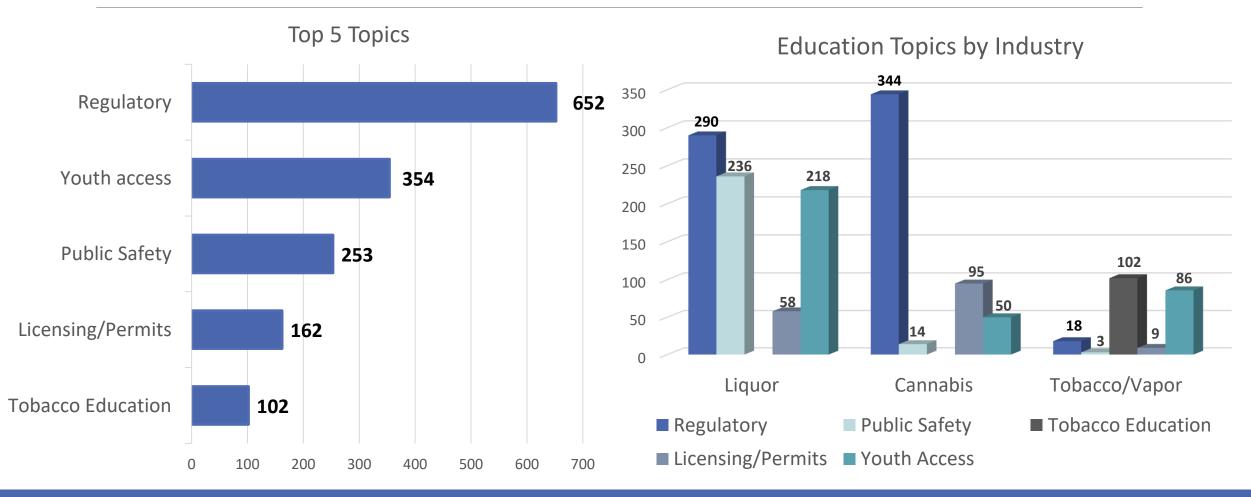
Year to date



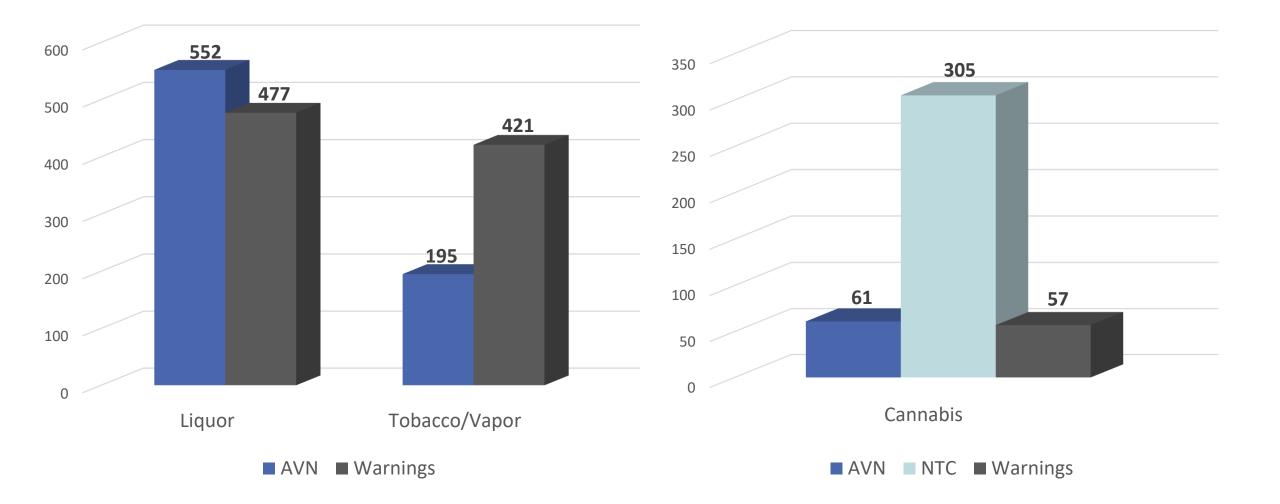
Licensee Education



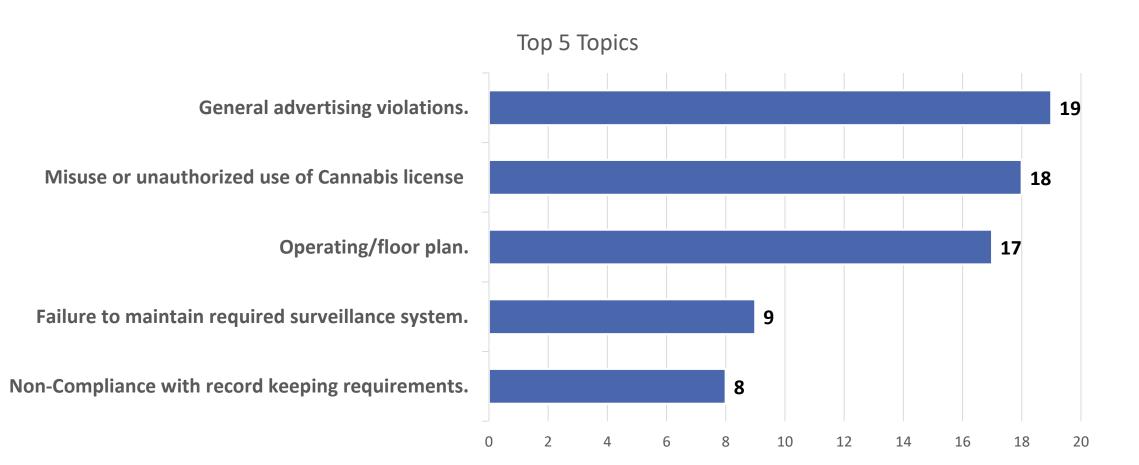
November Education Topics



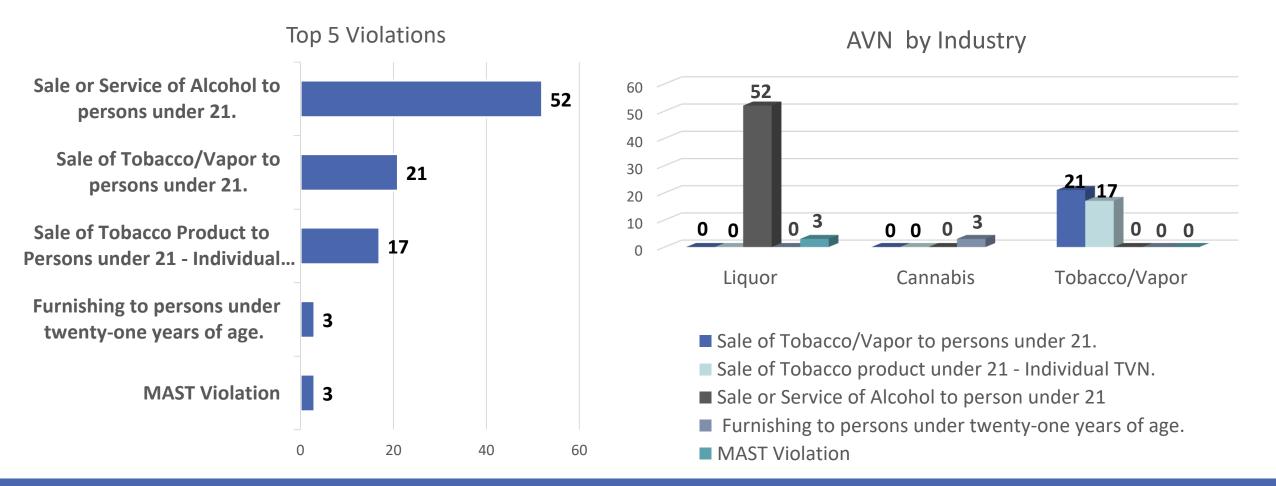
Violation Breakdown CYTD 2022



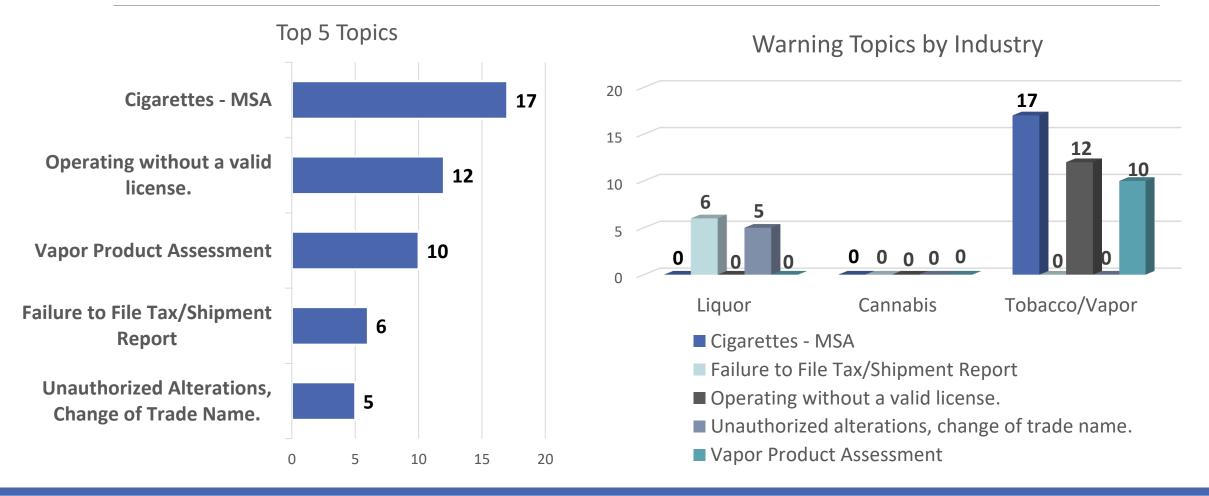
NTC November 2022



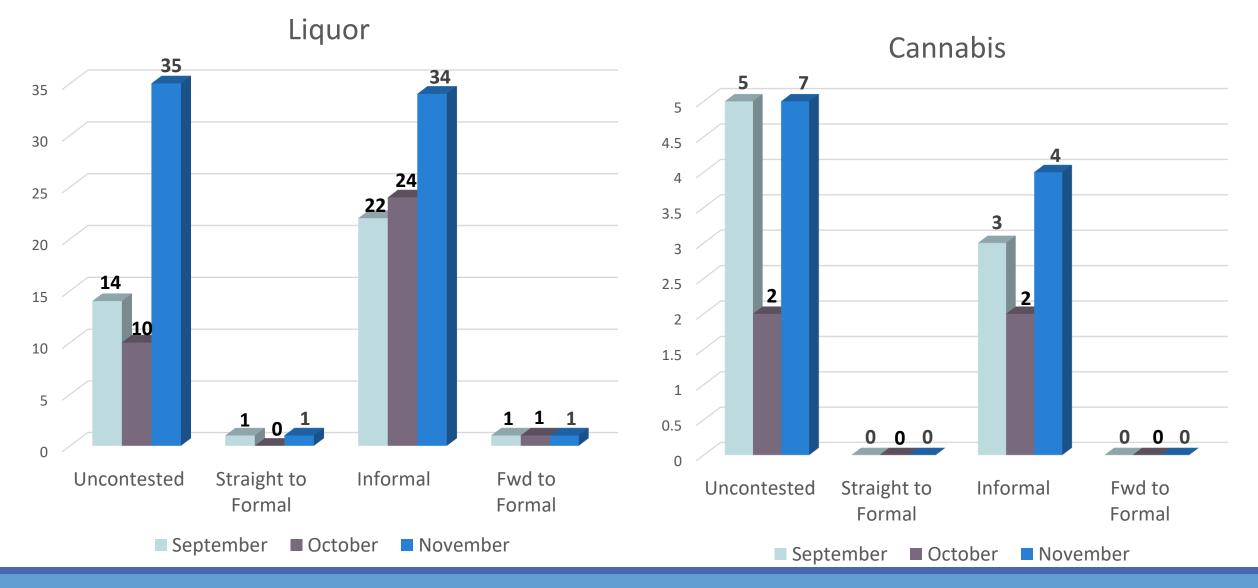
Administrative Violations Notices (AVN) November 2022



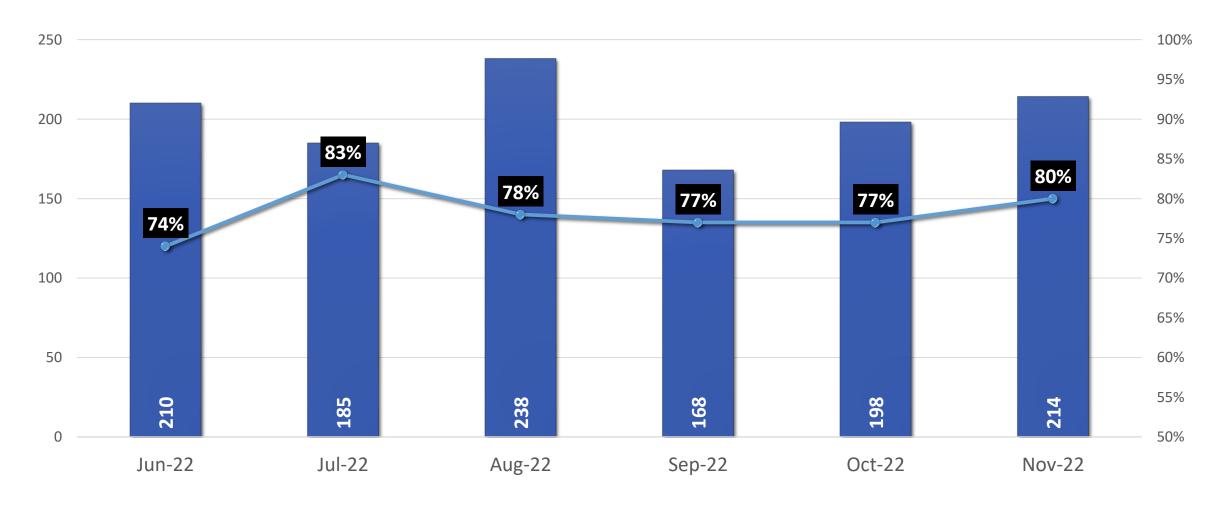
Warning Topics November 2022



Alternative Dispute Resolutions

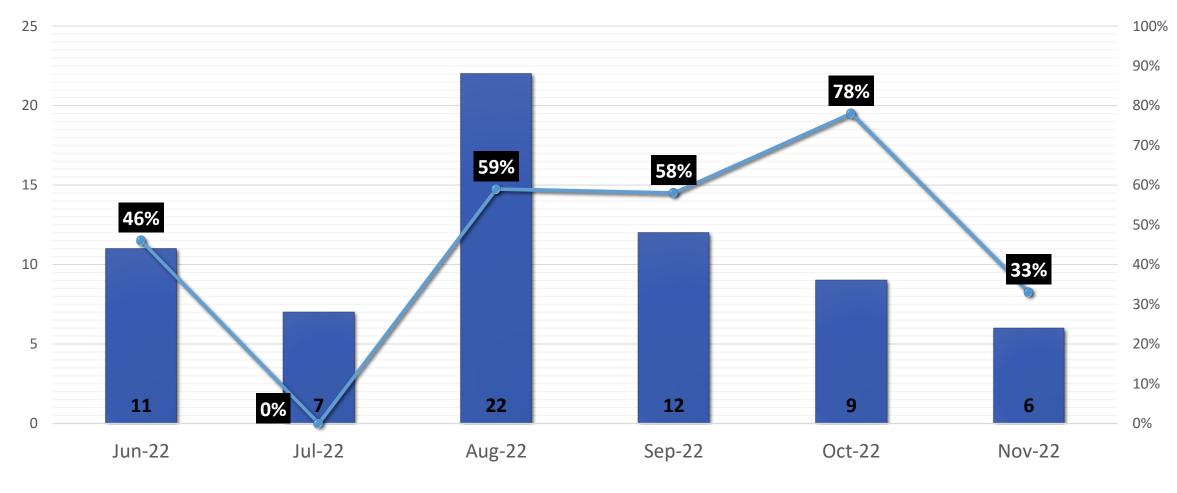


Liquor Compliance: Youth Access



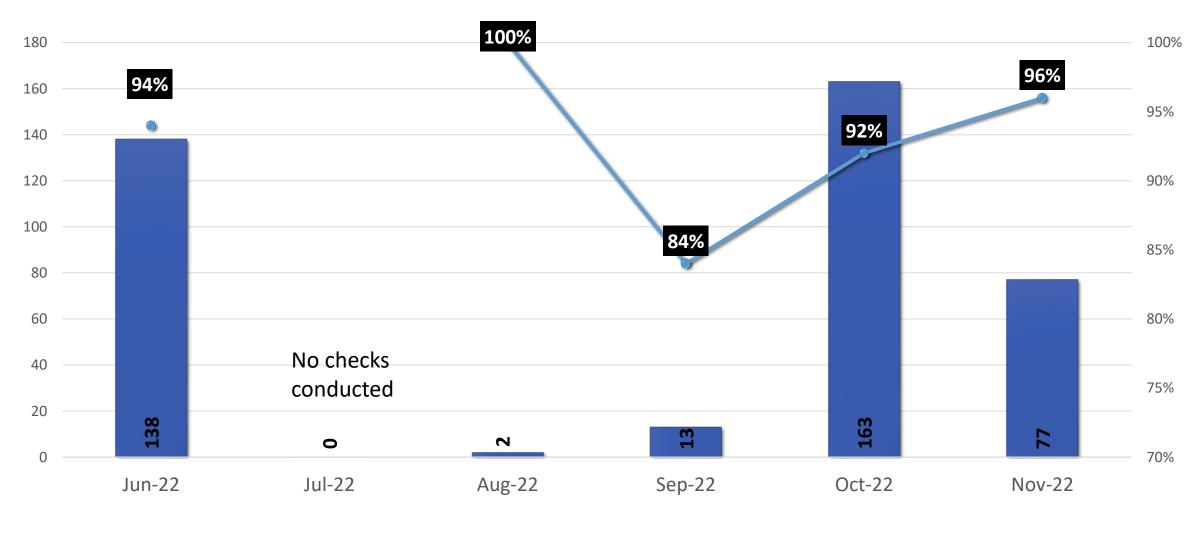
Compliance Checks — Compliance Rate

Delivery /Curbside Compliance: Youth Access



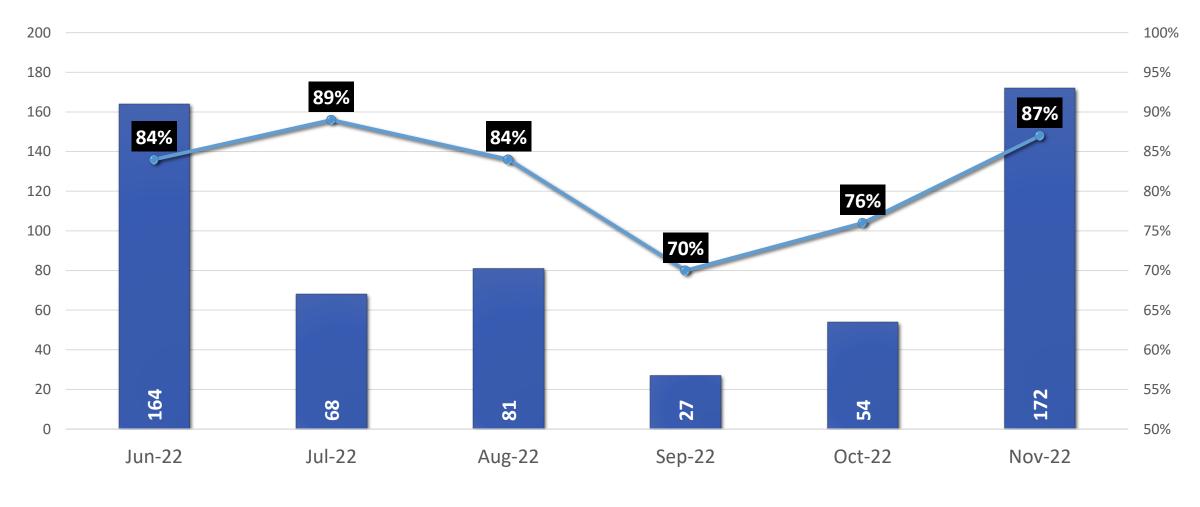
Compliance Checks ---Compliance Rate

Cannabis Compliance: Youth Access



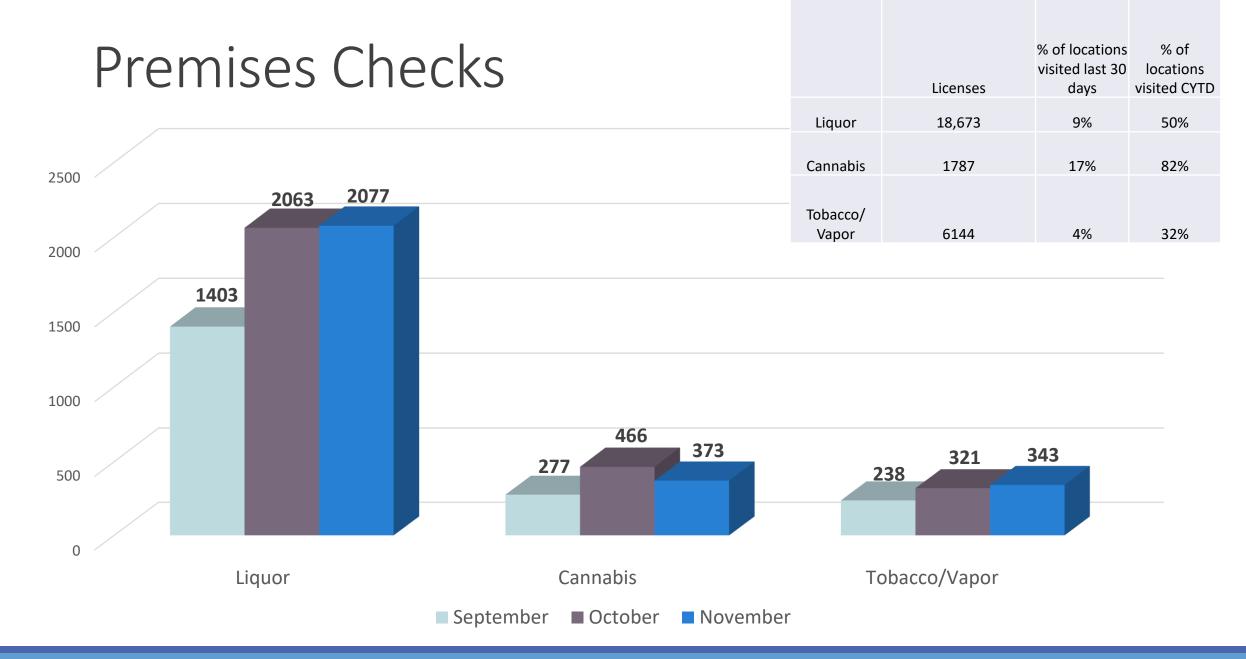
Compliance Checks ---Compliance Rate

Tobacco and Vapor Compliance: Youth Access

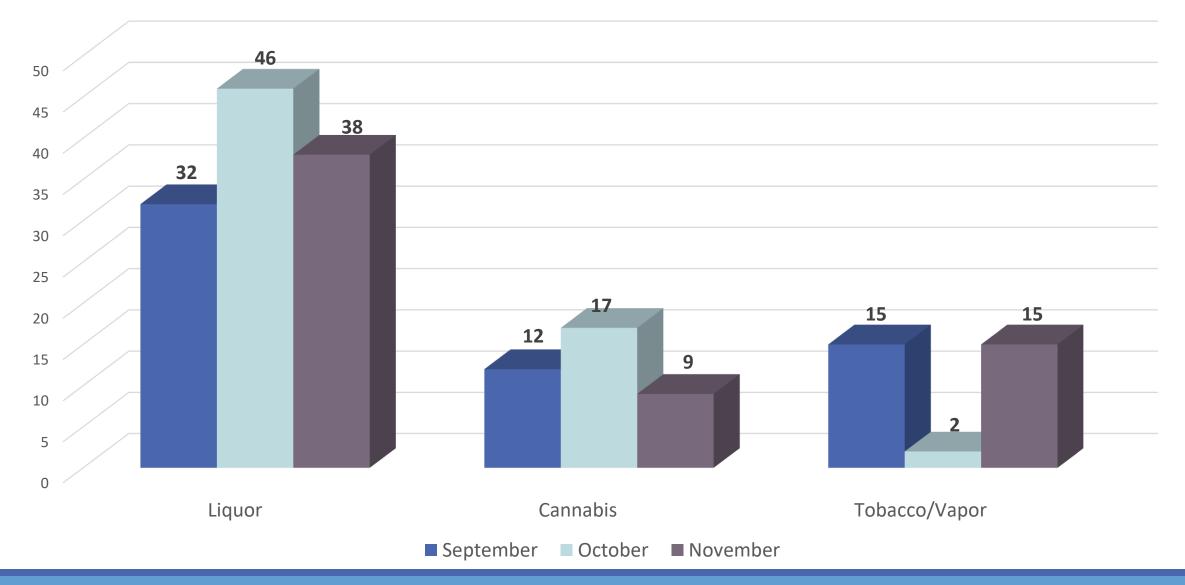


Compliance checks –

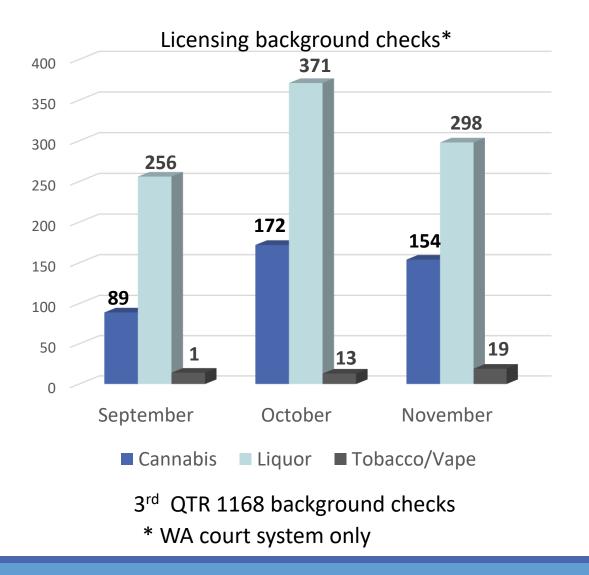
Compliance Rate

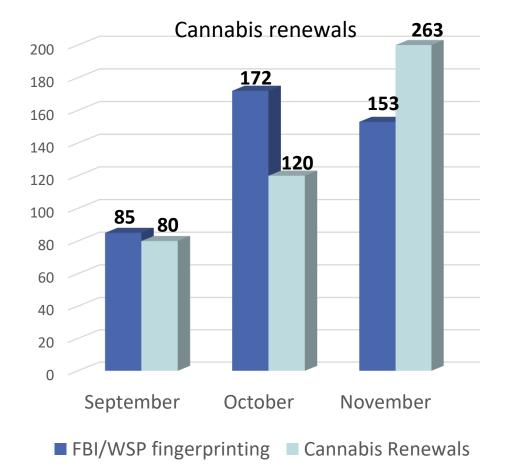


ID Checks: Youth Access



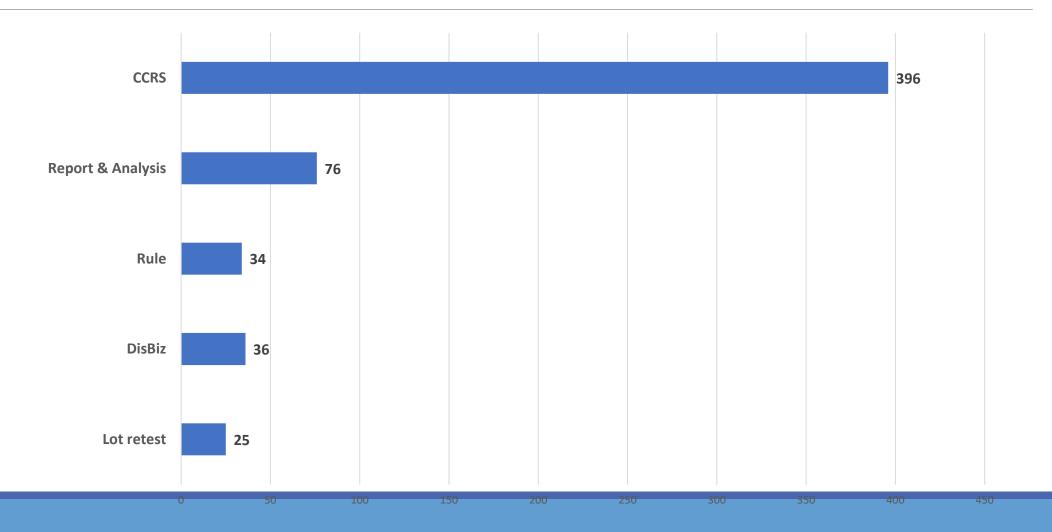
CHRI (Criminal History Records Information)





3rd QTR 237 renewals Oct-Nov 383 renewals

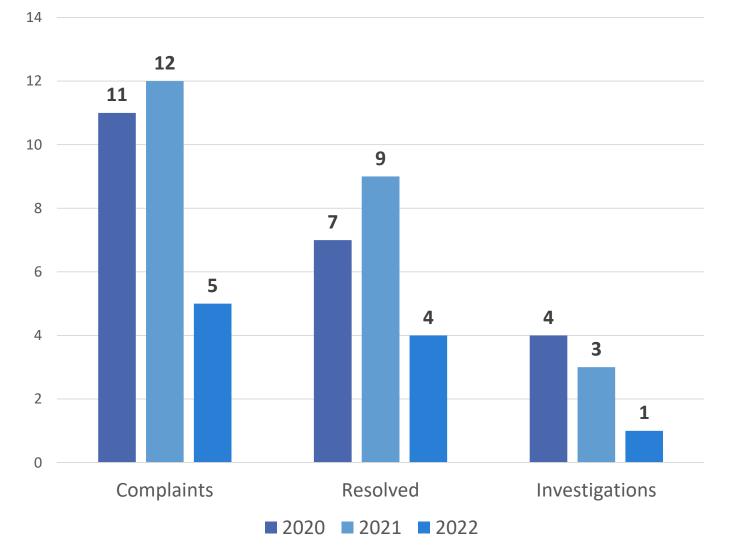
Top 5 Examiner Requests January-November 2022



FDA

4 th Quarter FDA Stats		
Total Number of Inspections	701	
Advertising & Labeling	210	
Undercover buys attempts	491	
Violation referrals for sales to minor	100	
Compliance rate	80%	

Internal Affairs and Outcomes



November 2022 Investigations		
ΤΟΡΙϹ	OUTCOME	
Officer Conduct/Criminal Conduct	Pending	

Hiring and Recruiting

November

- Vacancies 35
- In Background 67
- Hired 1 Compliance Consultant

Recruitment Efforts

- Job Fair at Rogers High School in Spokane
- Research and signed Billboard Contracts

Training

Training Stats CYTD 2022

Training Hours	1397.5 hours	
November hours	203.5 hours	
Training Topics November 2022*		
Law Enforcement Specific	36 attendees	
Professional Development	3 attendees	
Leadership and/or Supervisory	6 attendees	
Agency/Division Updates and Licensee Support	-	
On-Boarding and FTO November 2022		
On-Boarding	1	
Academy Graduations	-	
Field Training Completion	-	

Director's Updates & Notable Partnerships



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Questions?