



Washington State Liquor and Cannabis Board

Enforcement and Education Data

APRIL 2022

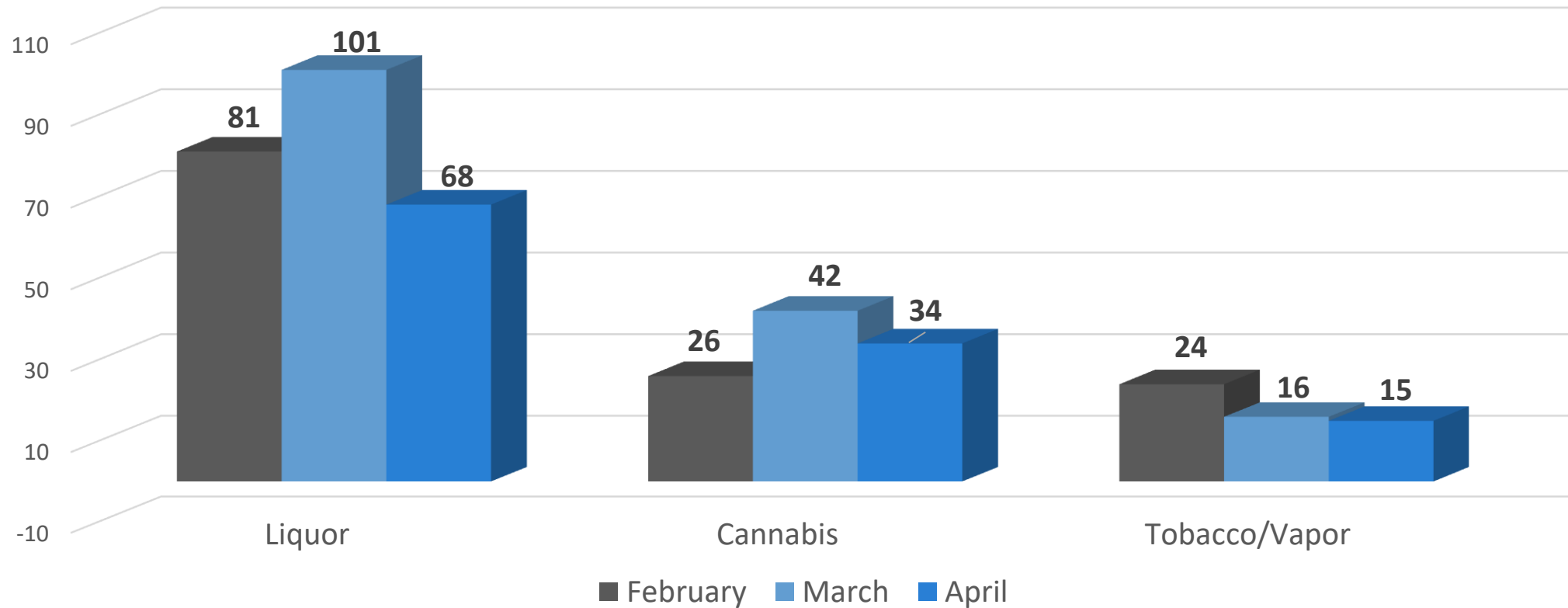
Licenses

Industry	No. of Licenses
Liquor	18,534
Cannabis	1,809
Tobacco	5,867
Vapor	3,889
Total	30,099

Complaints

Does not include COVID-19 complaints

Number of Complaints by Industry

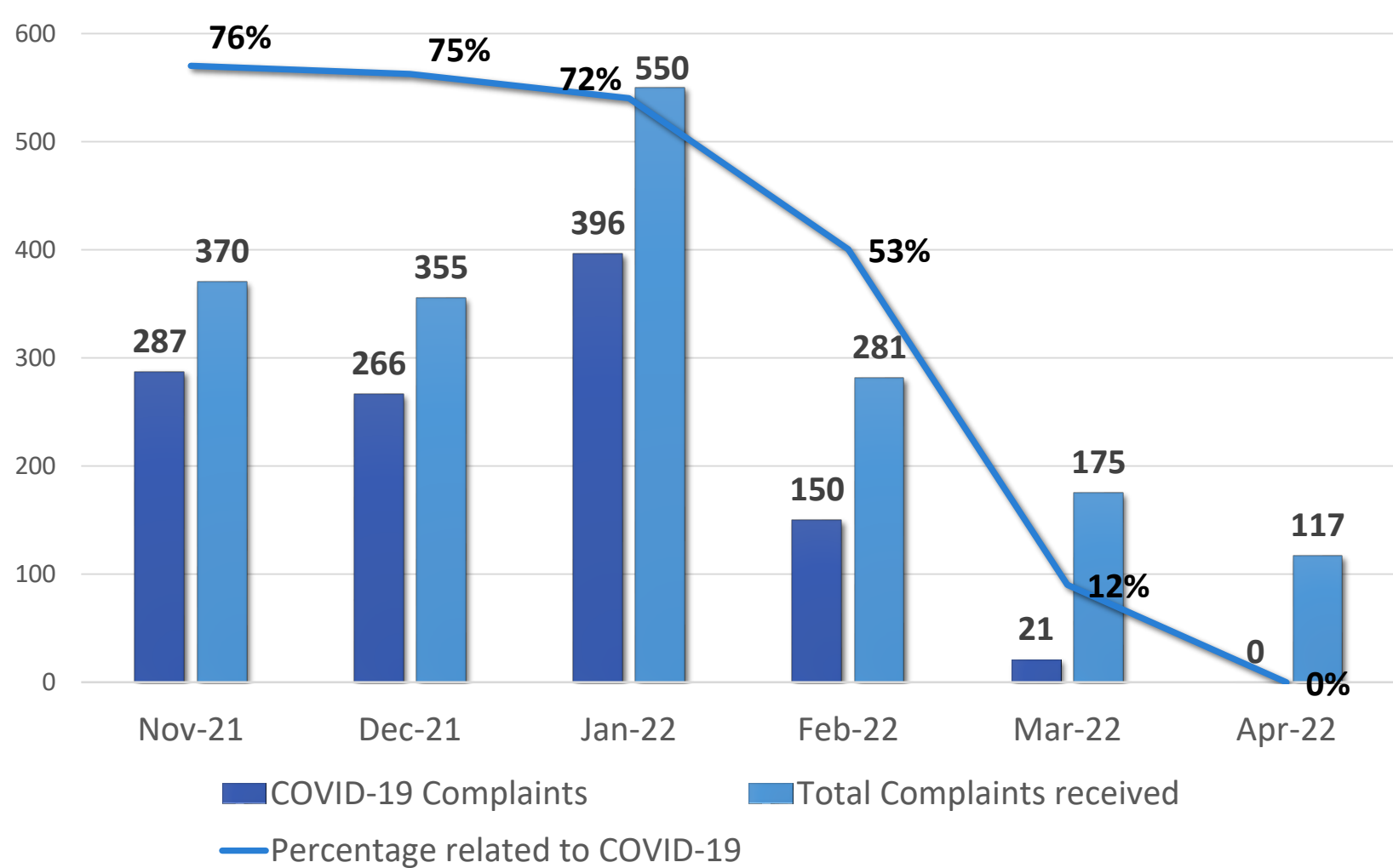


Complaints CYTD 2022

Industry	No. of Complaints	Public Safety
Liquor	847	20%
Cannabis	140	27%
Tobacco/Vapor	130	21%
Total	1117	25%

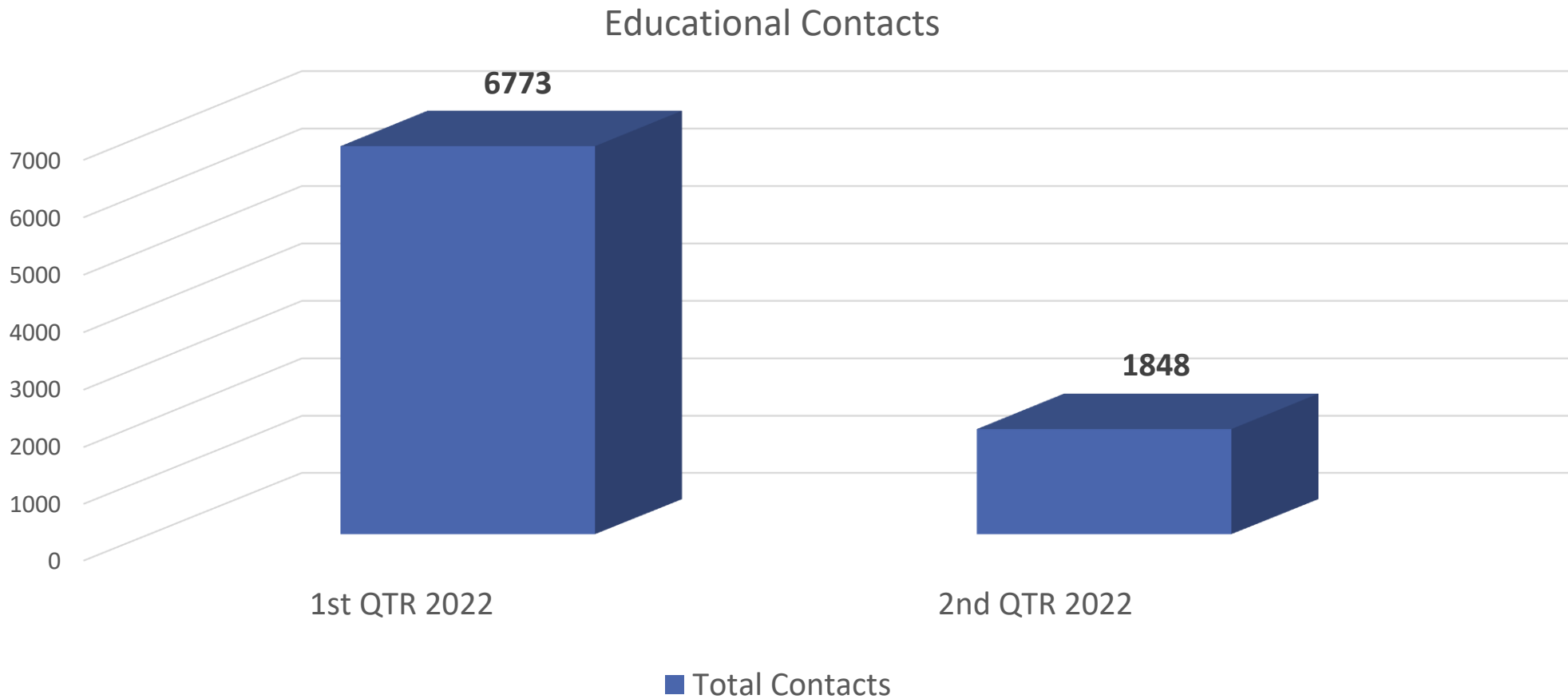
Data runs from Jan-April 2022

COVID-19 Complaints



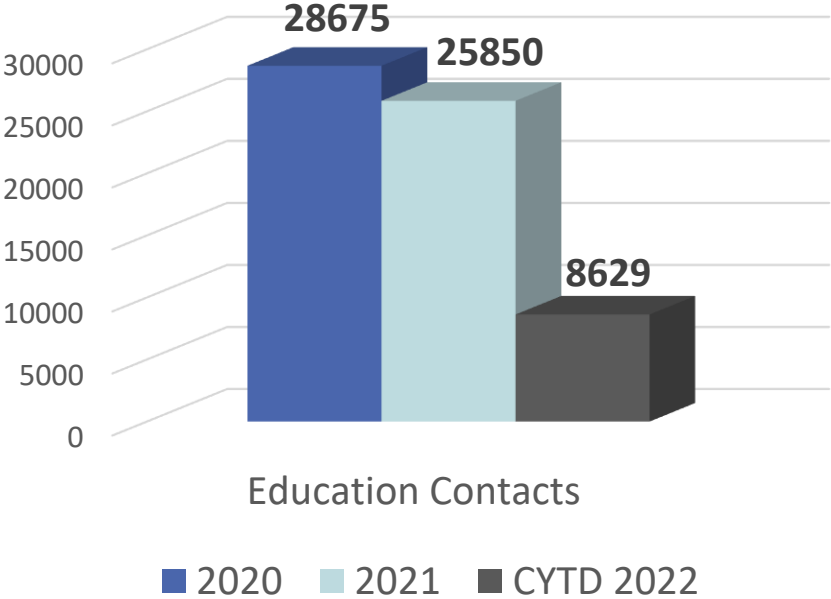
COVID-19 March 2020-April 2022	
Number of contacts	52,074
Officer hours	21,758
Number of complaints received	14,306

Licensee Education

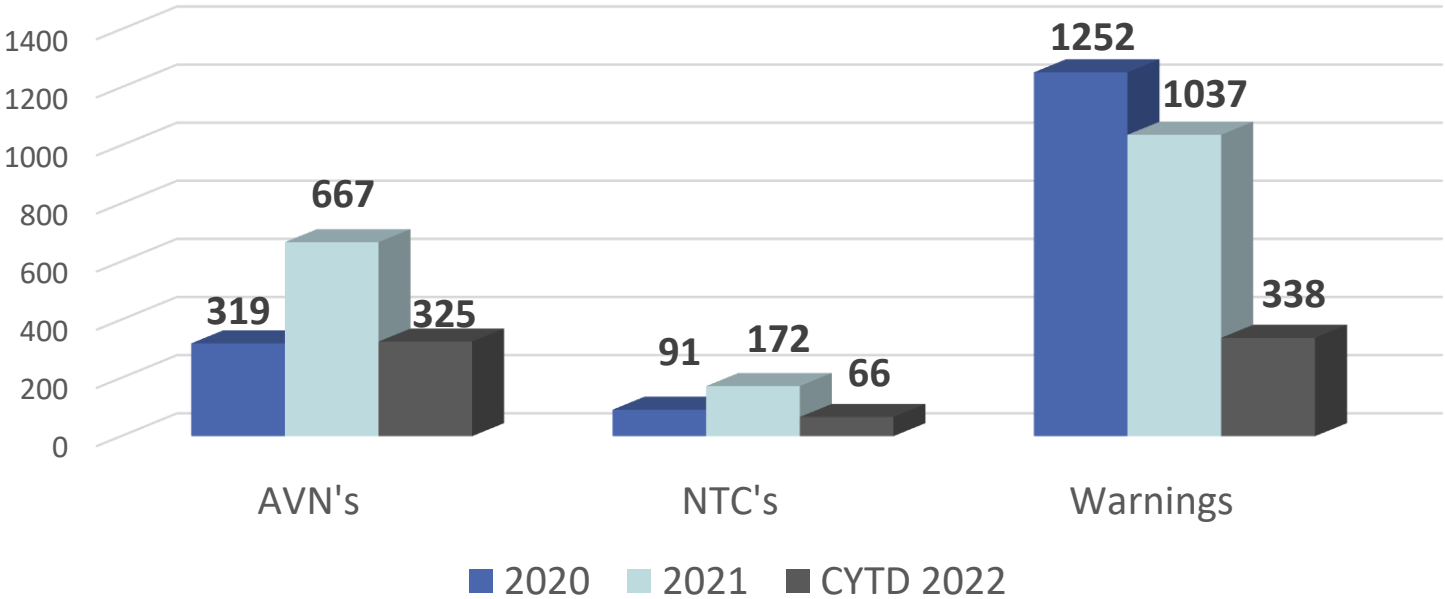


Education and Violations

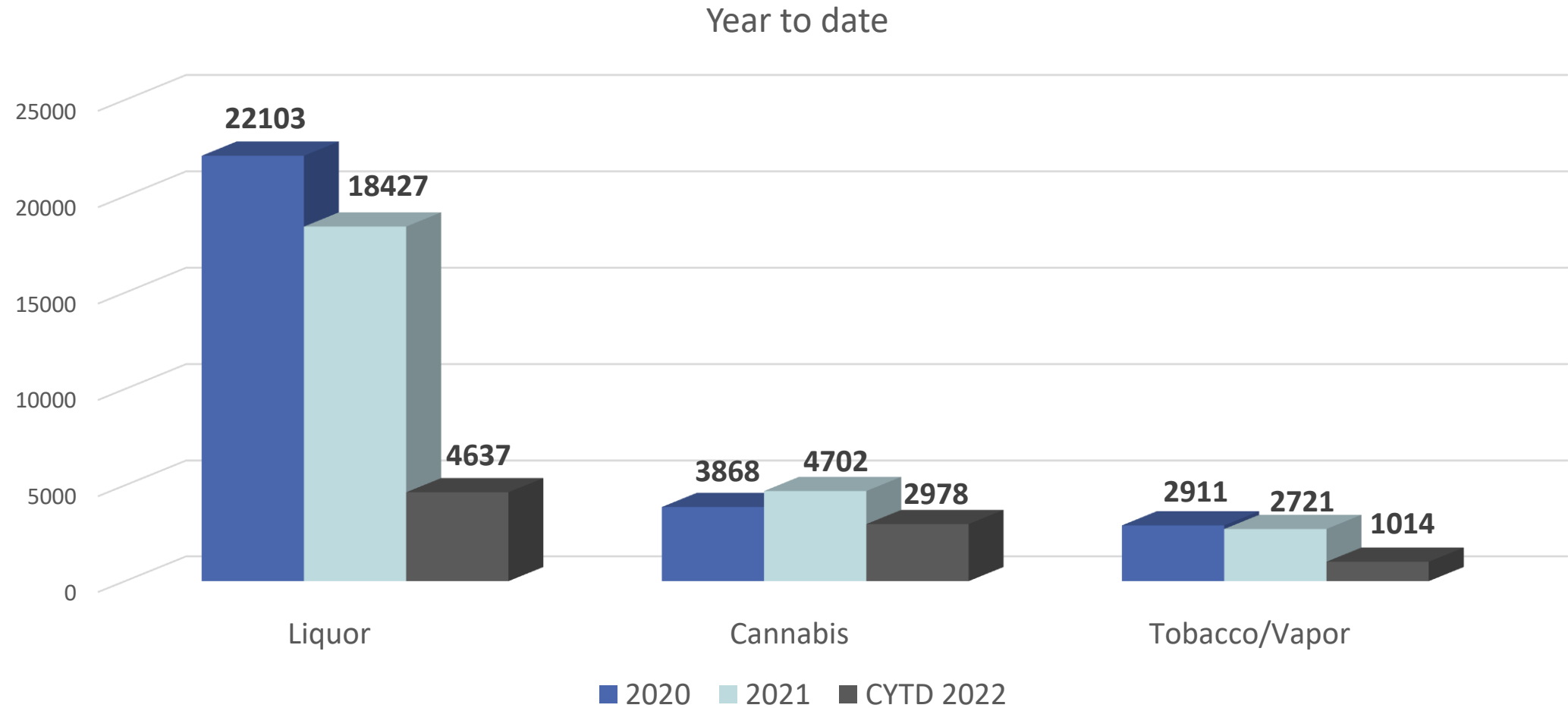
Education Data



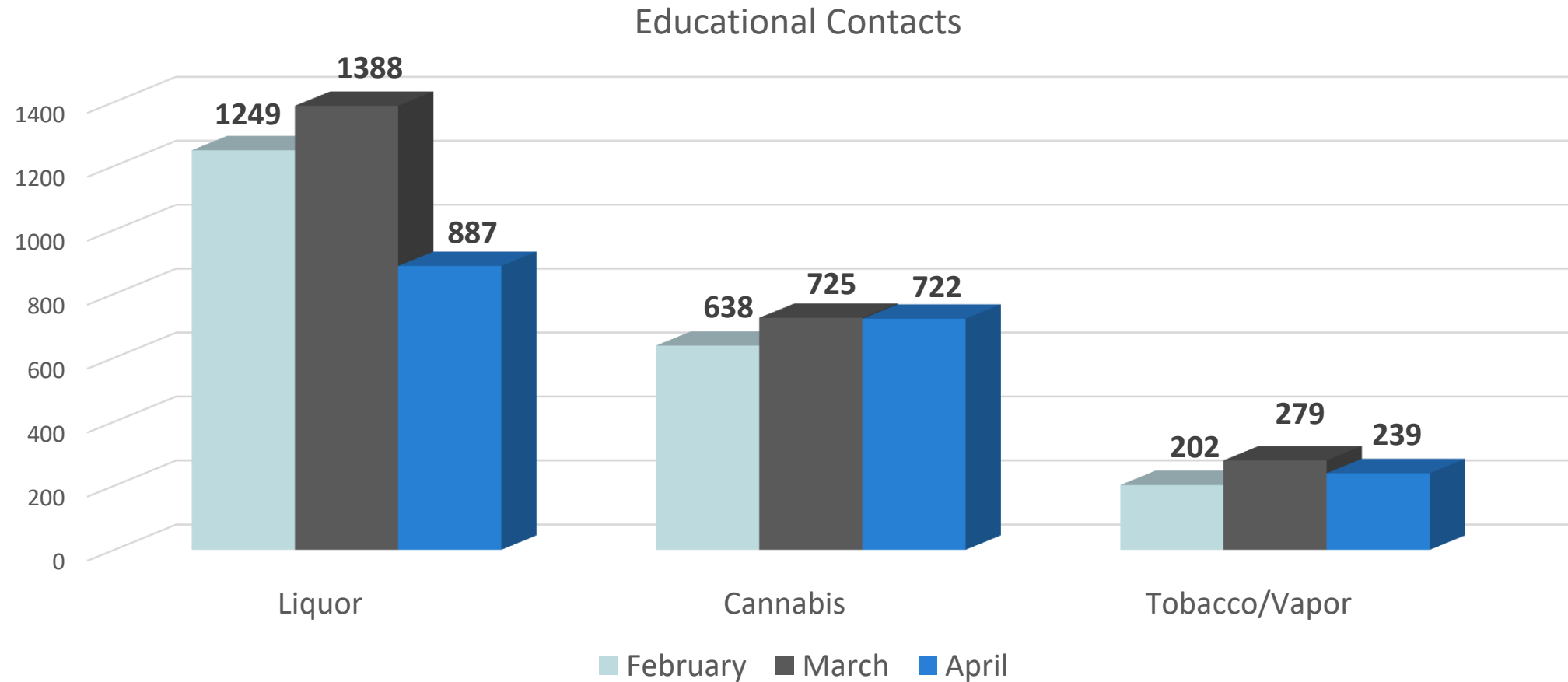
Violation Data



Education Contact Breakdown

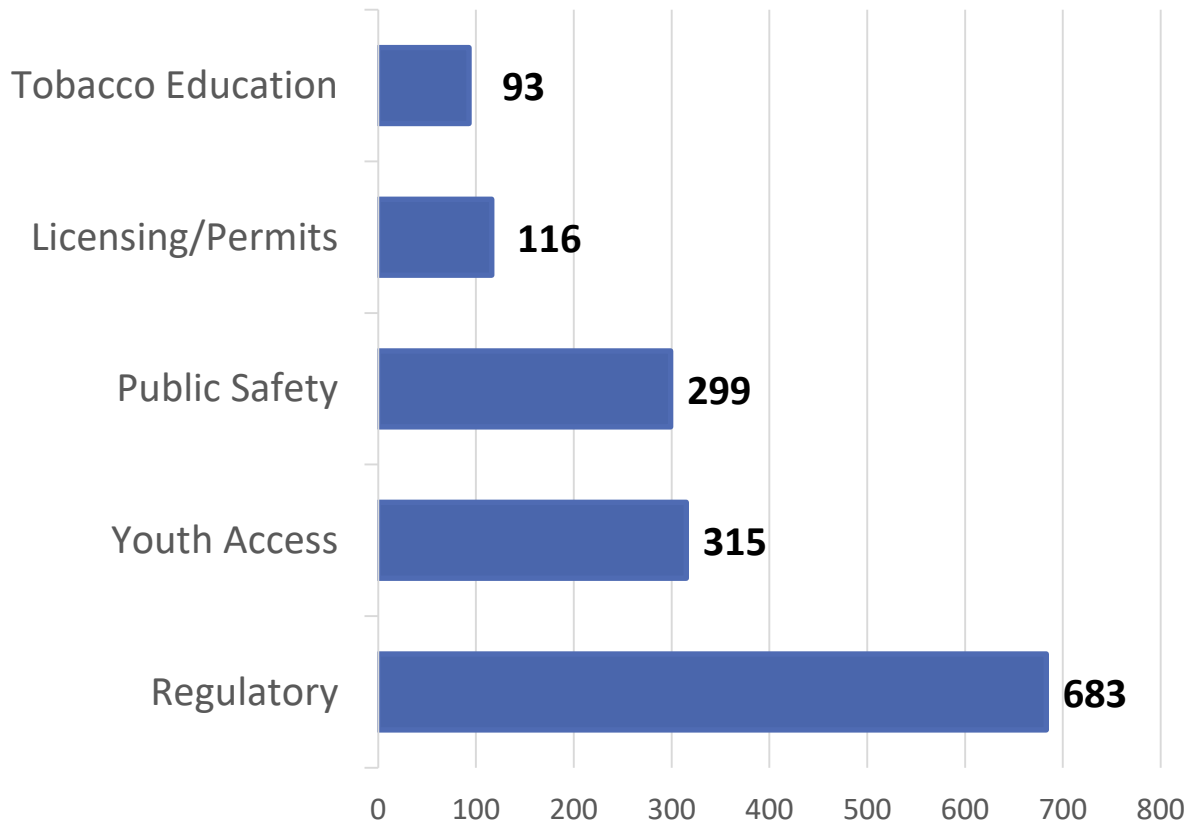


Licensee Education

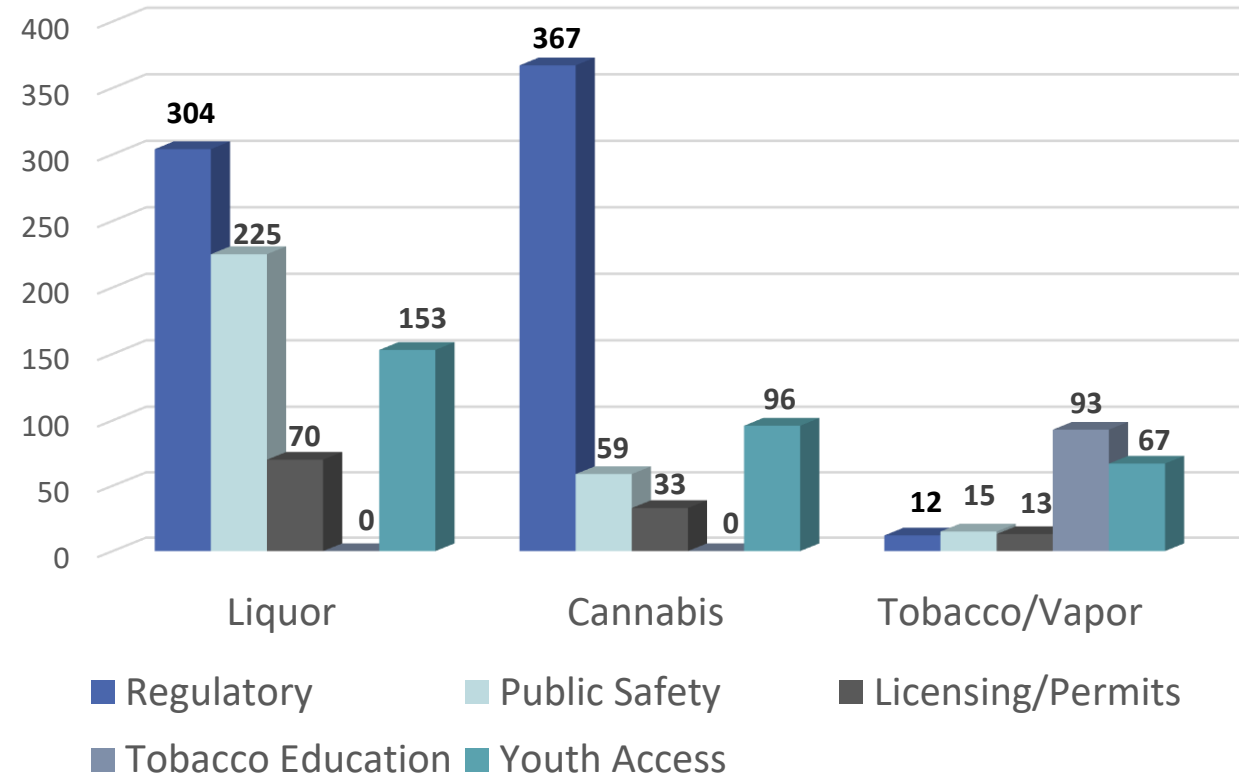


April Education Topics

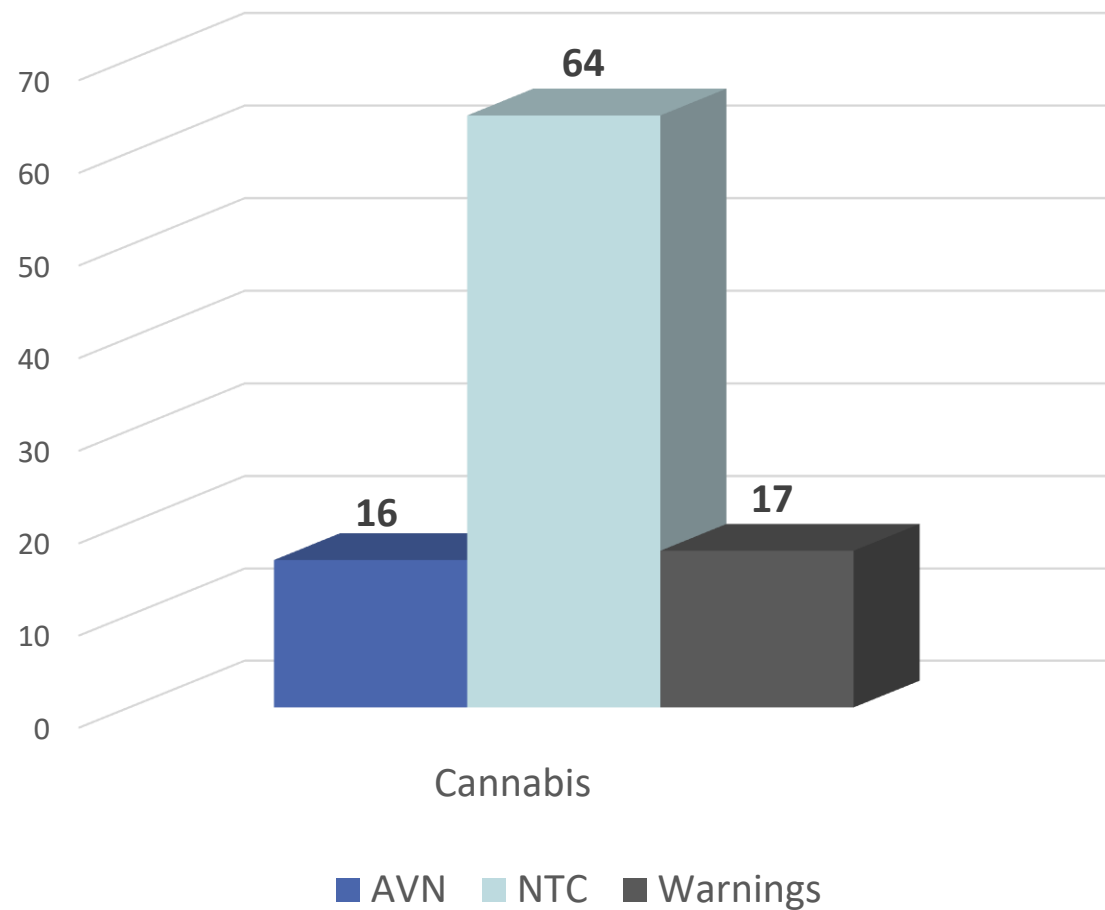
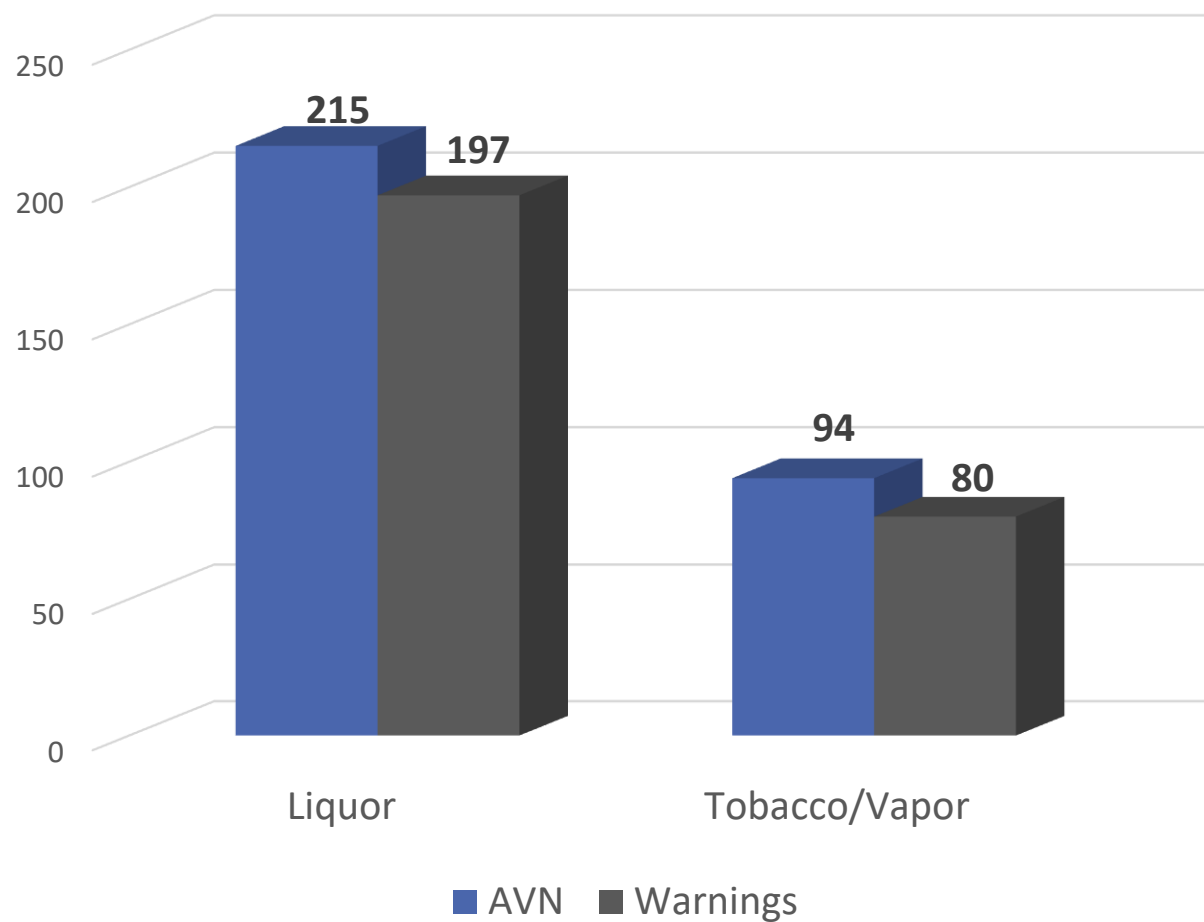
Top 5 Topics



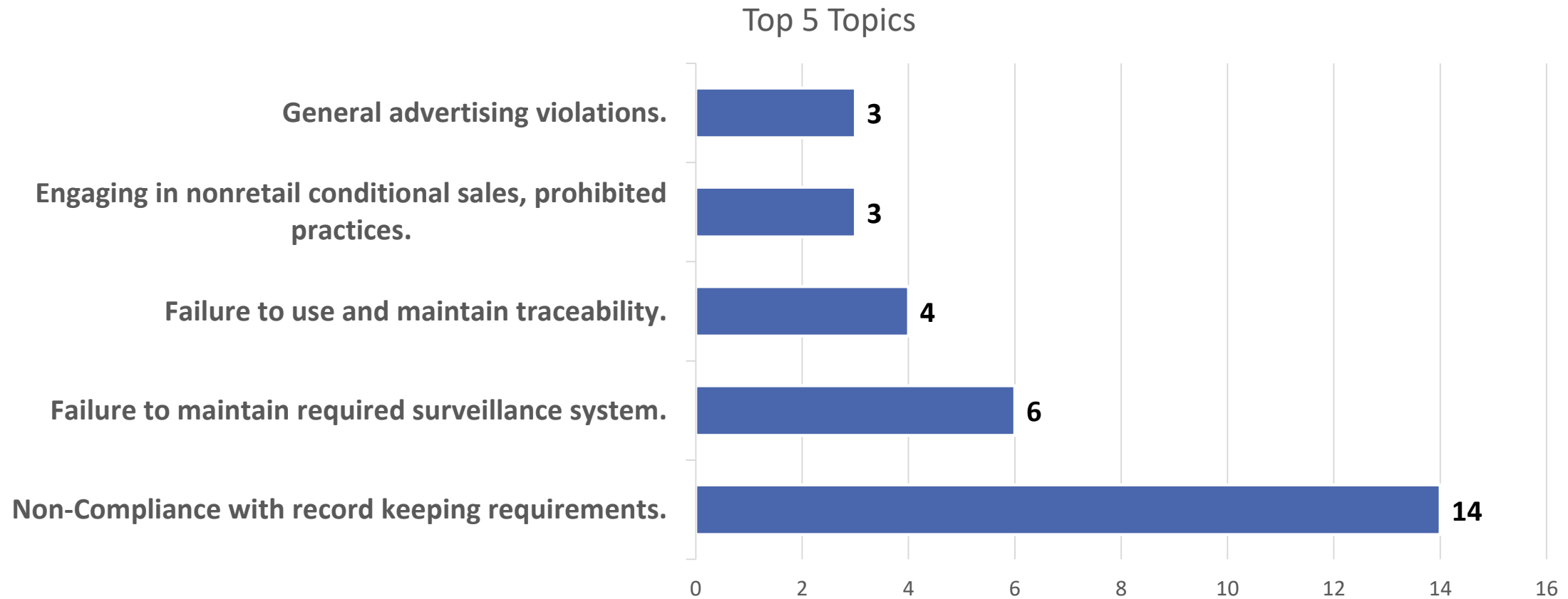
Education Topics by Industry



Violation Breakdown CYTD 2022

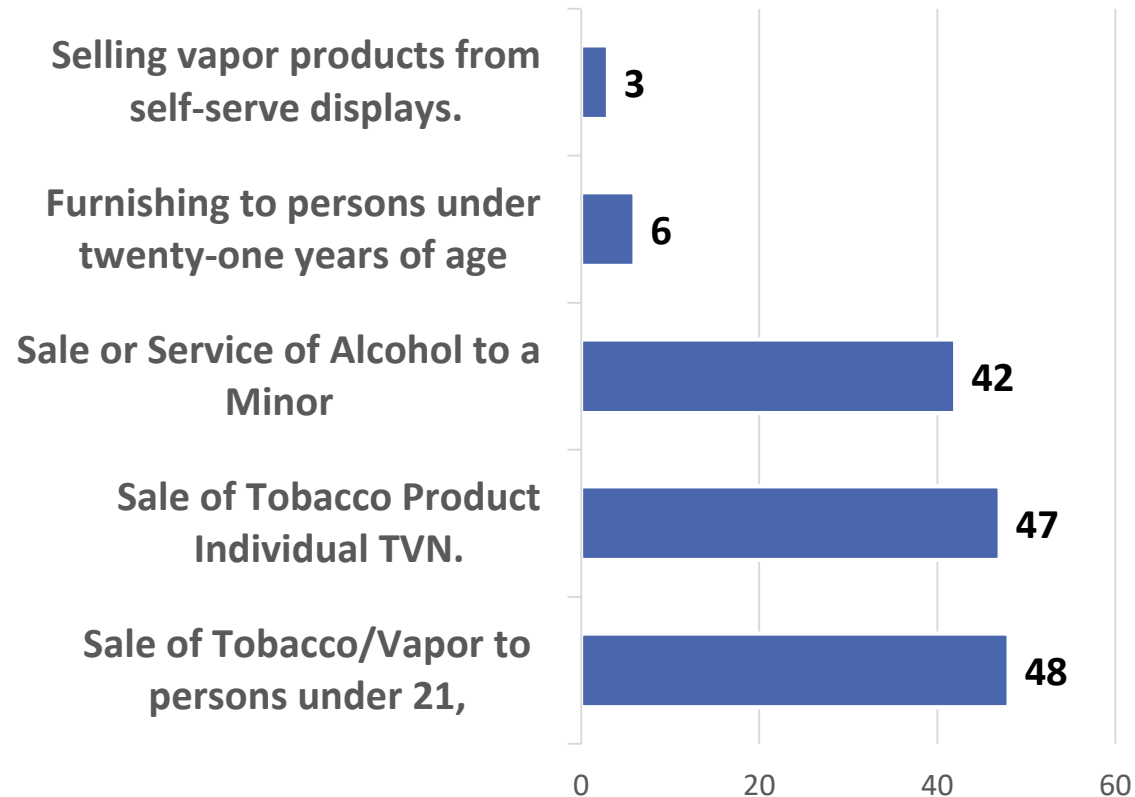


NTC April 2022

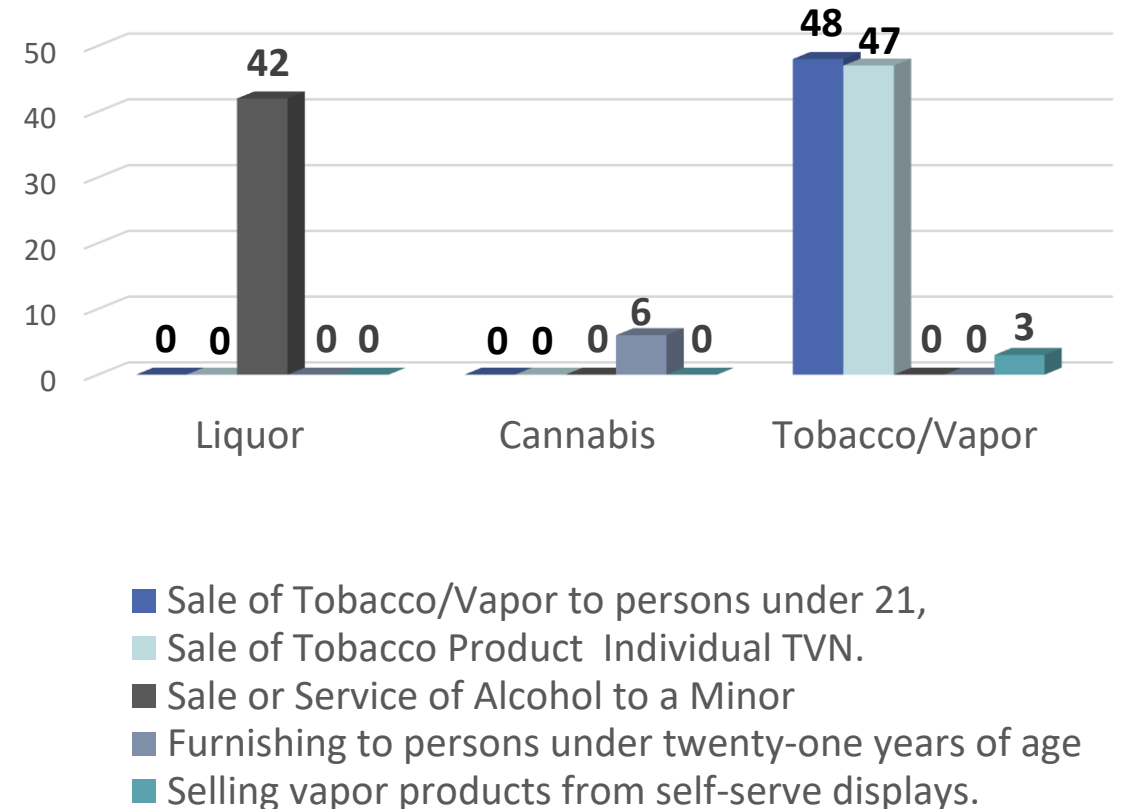


AVN April 2022

Top 5 Violations

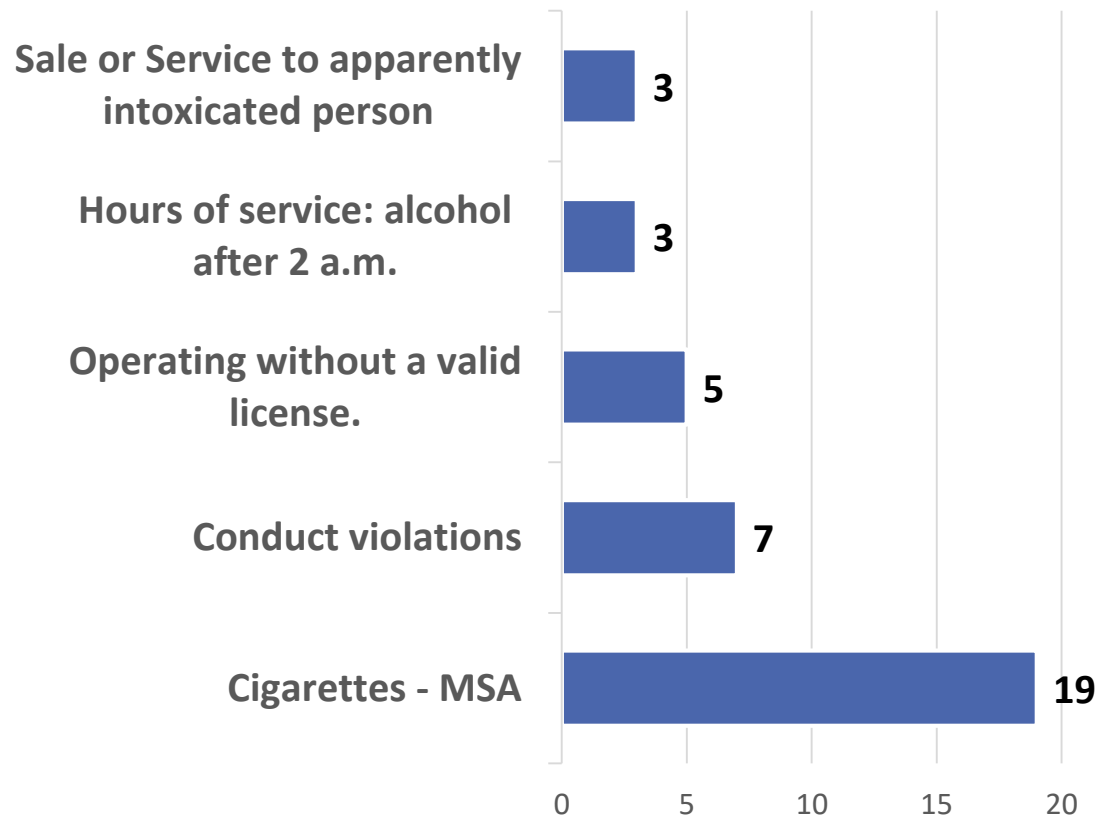


AVN by Industry

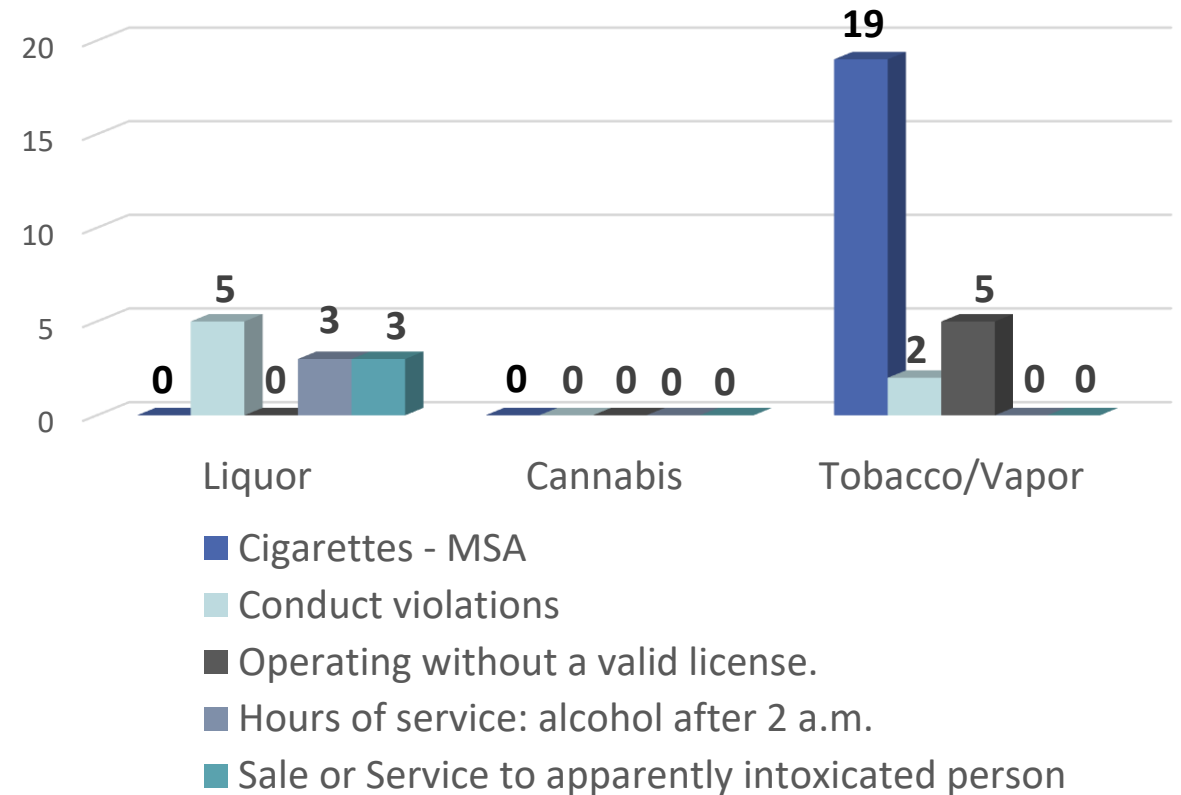


Warning Topics April 2022

Top 5 Topics

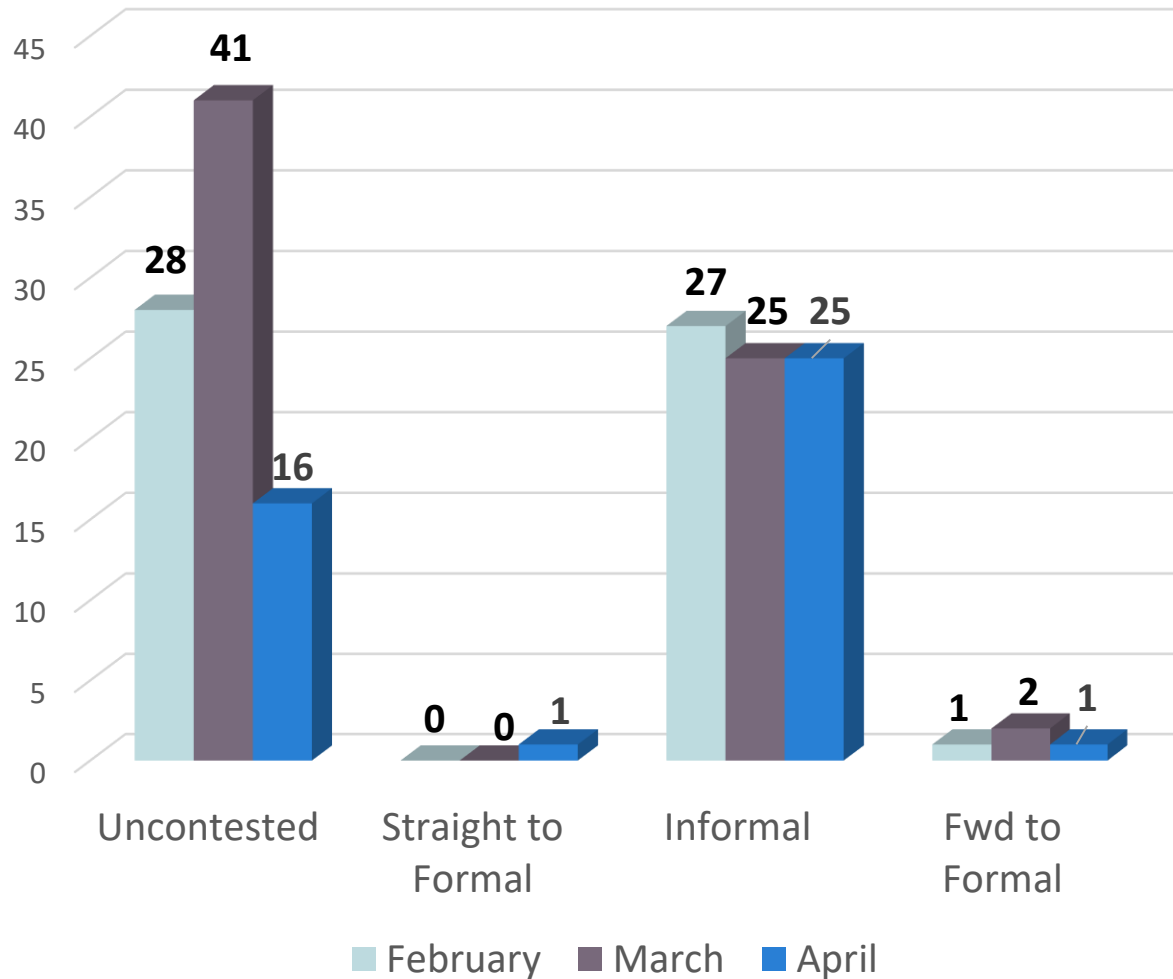


Warning Topics by Industry

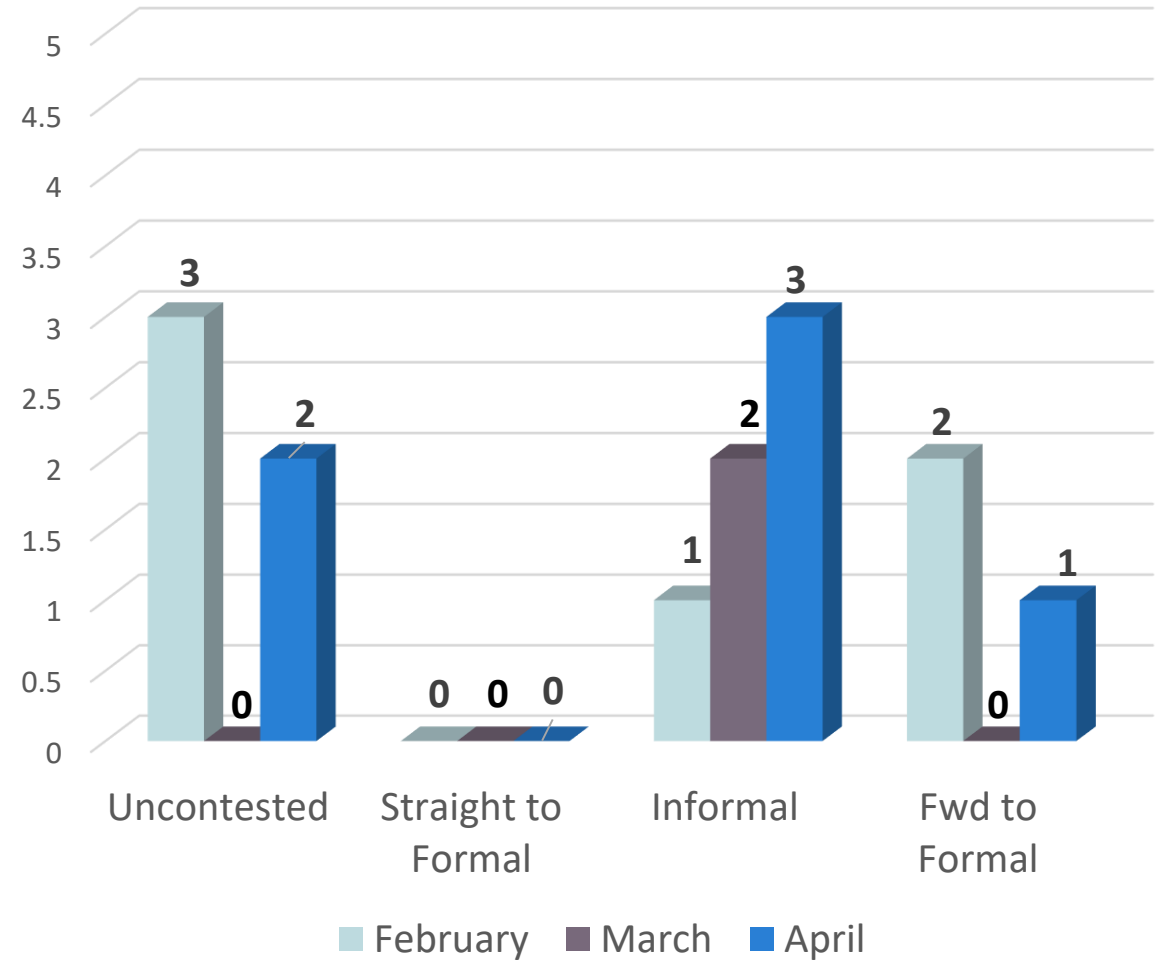


Alternative Dispute Resolutions

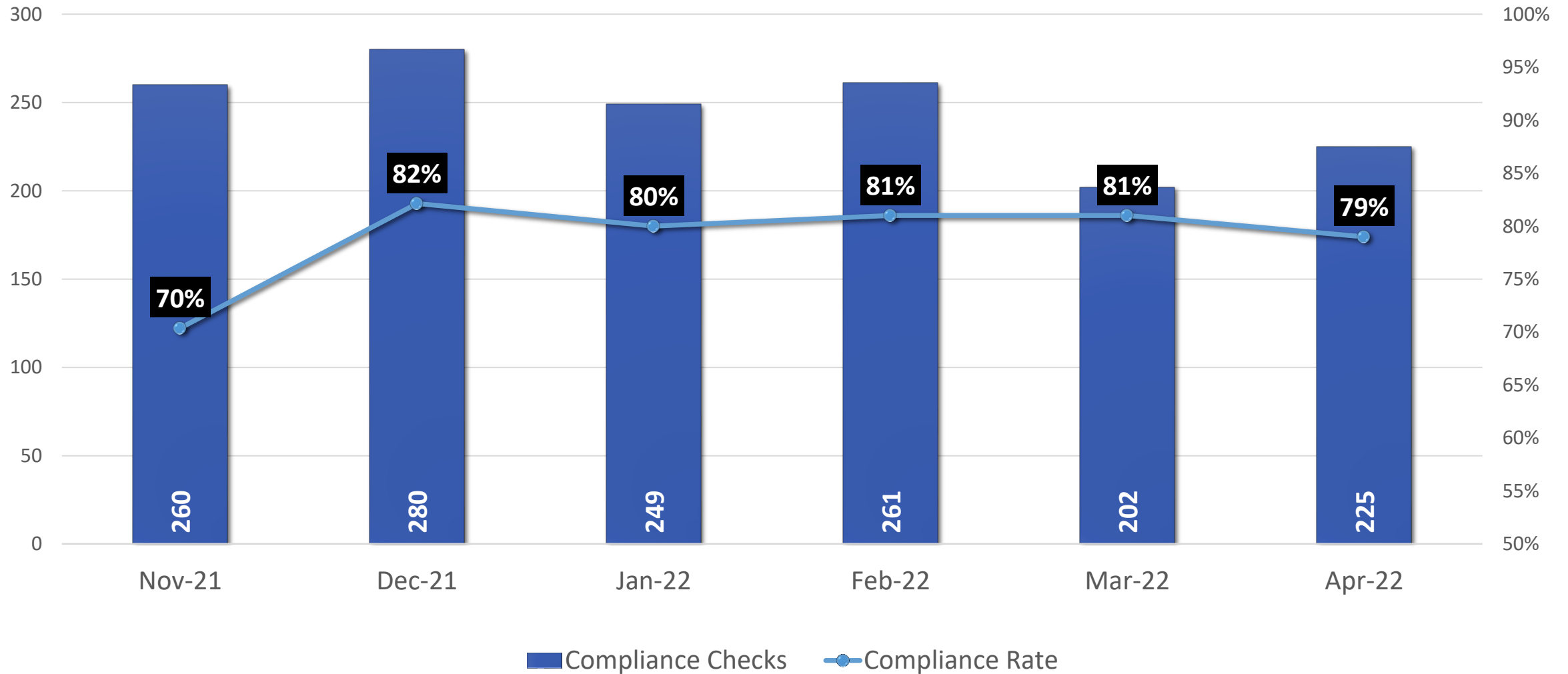
Liquor



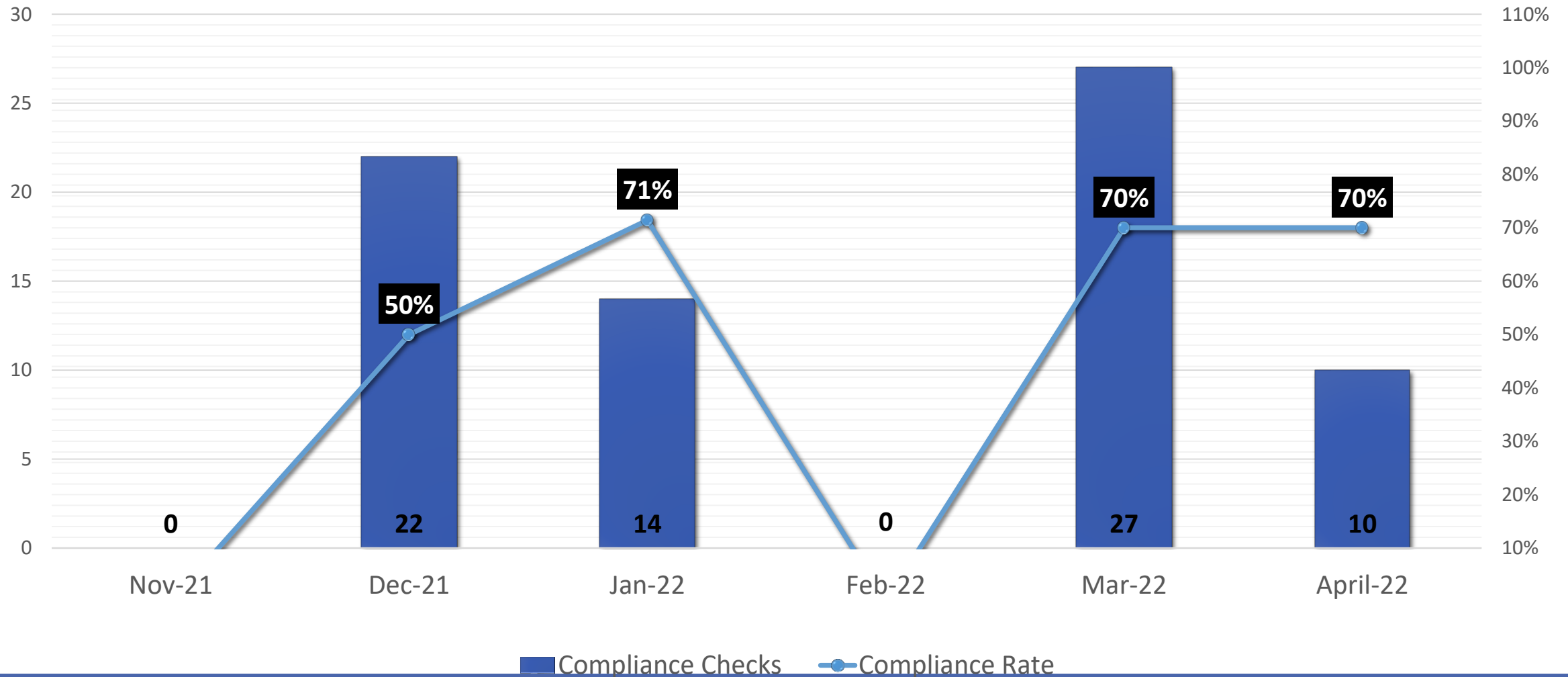
Cannabis



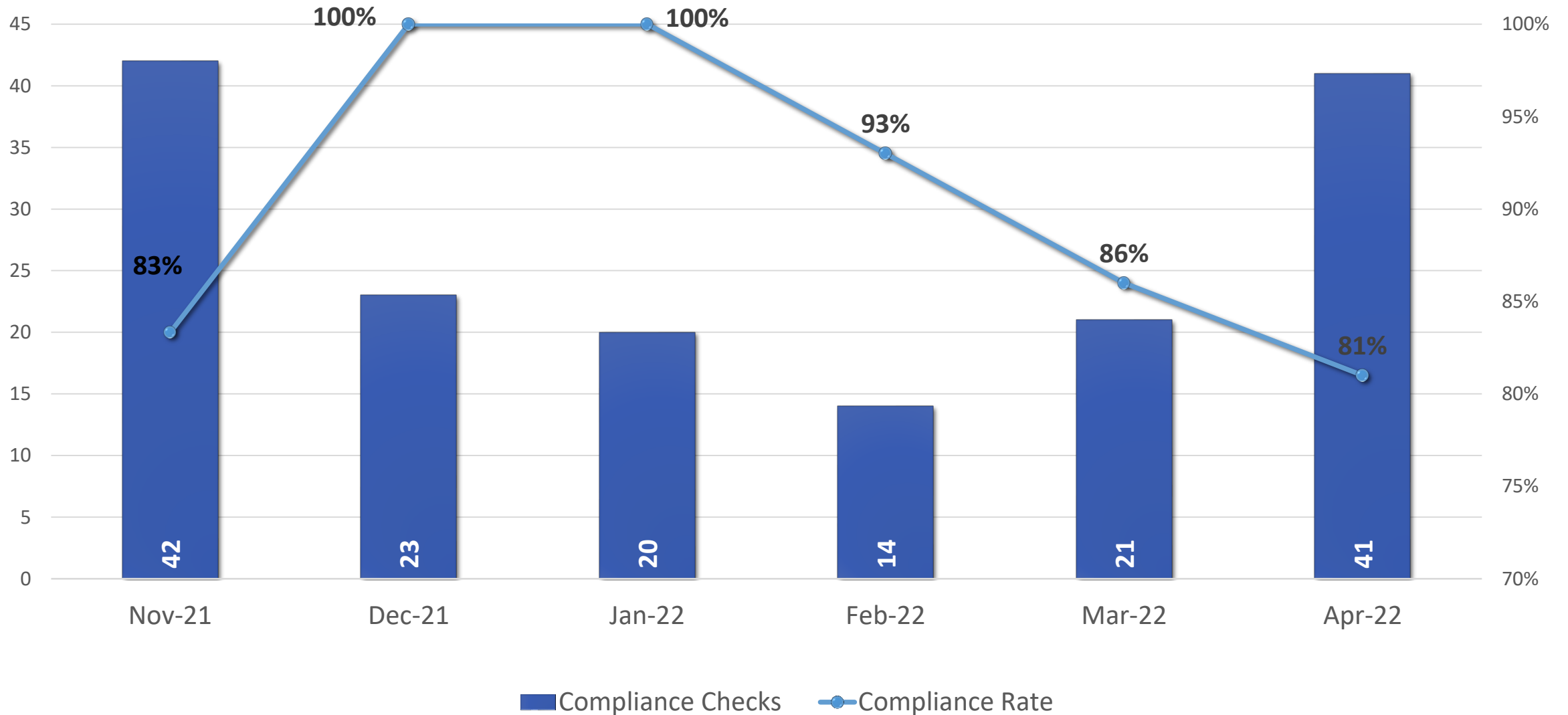
Liquor Compliance: Youth Access



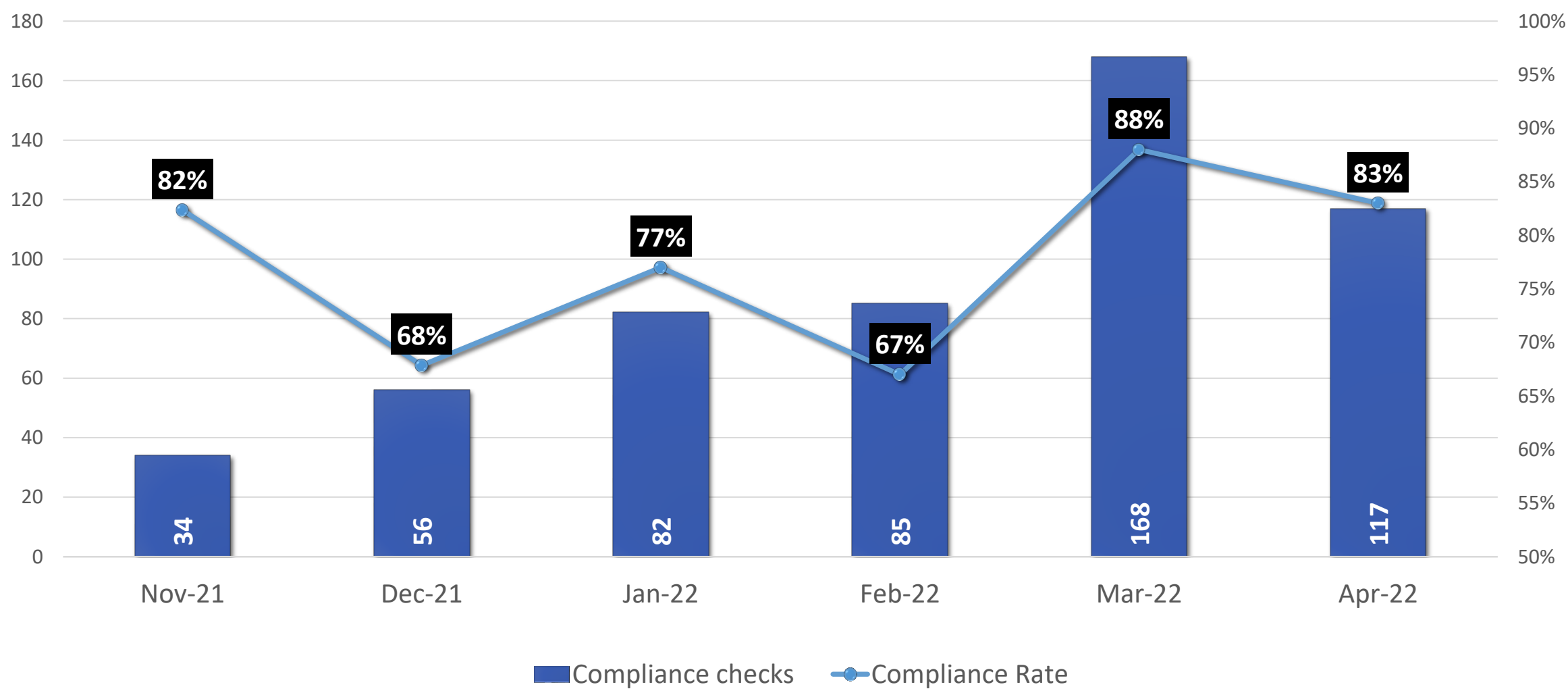
Delivery /Curbside Compliance: Youth Access



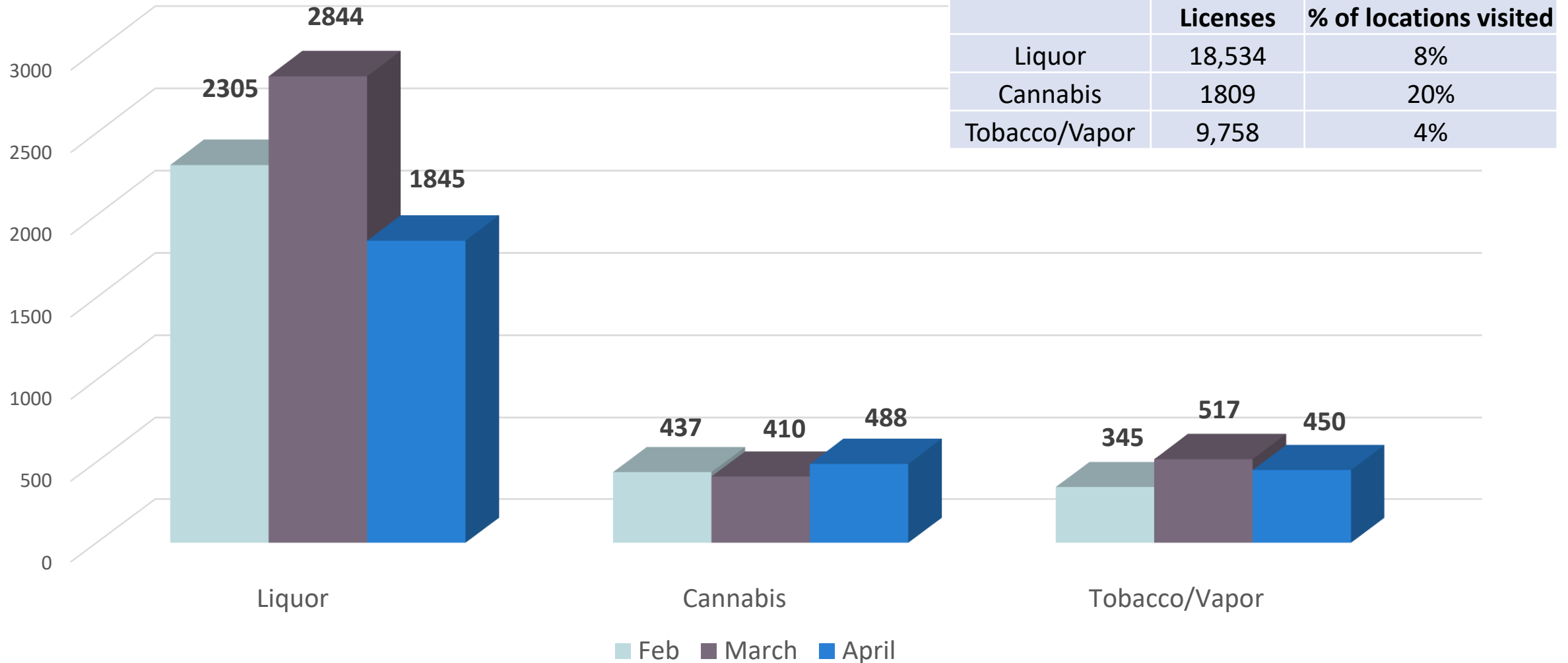
Cannabis Compliance: Youth Access



Tobacco and Vapor Compliance: Youth Access

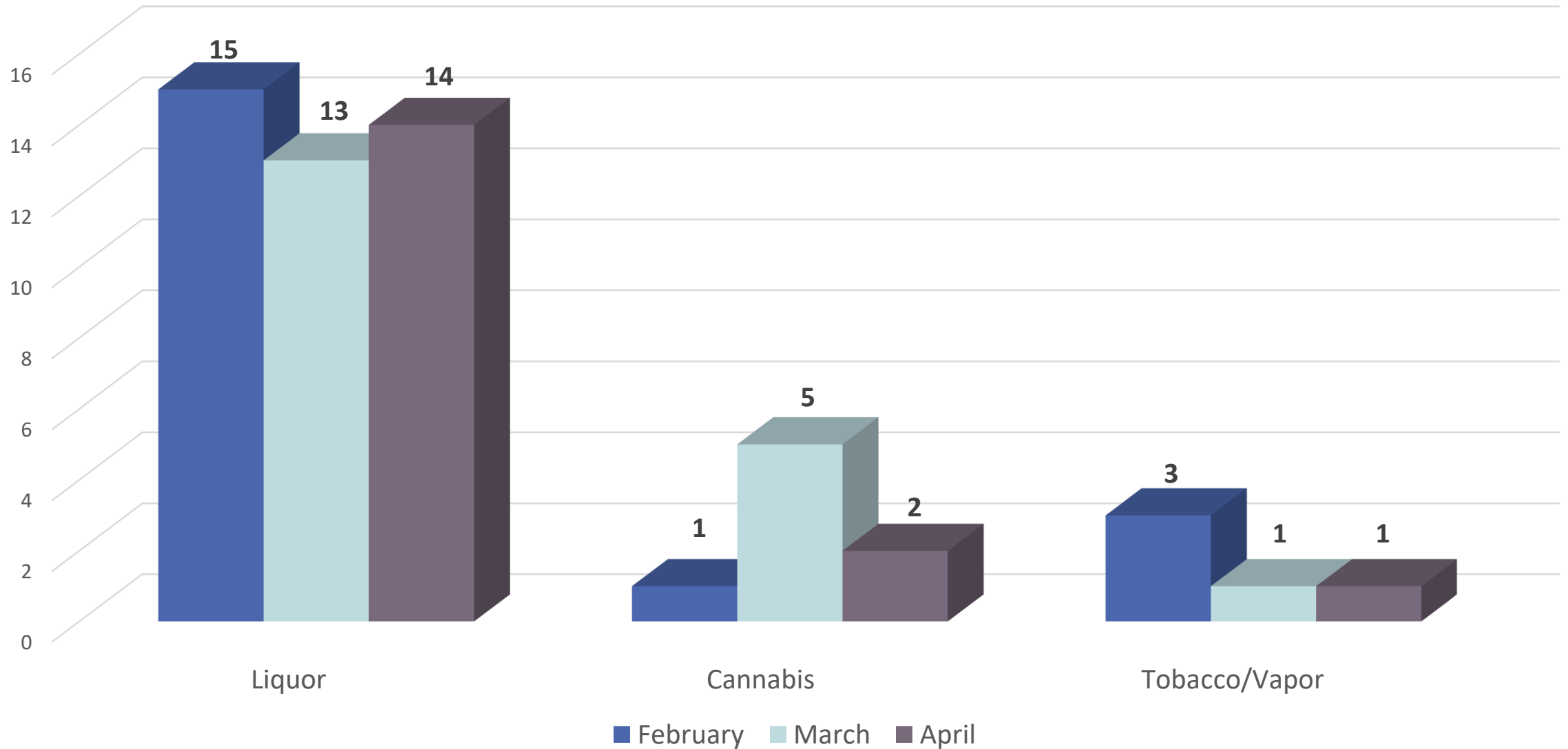


Premises Checks

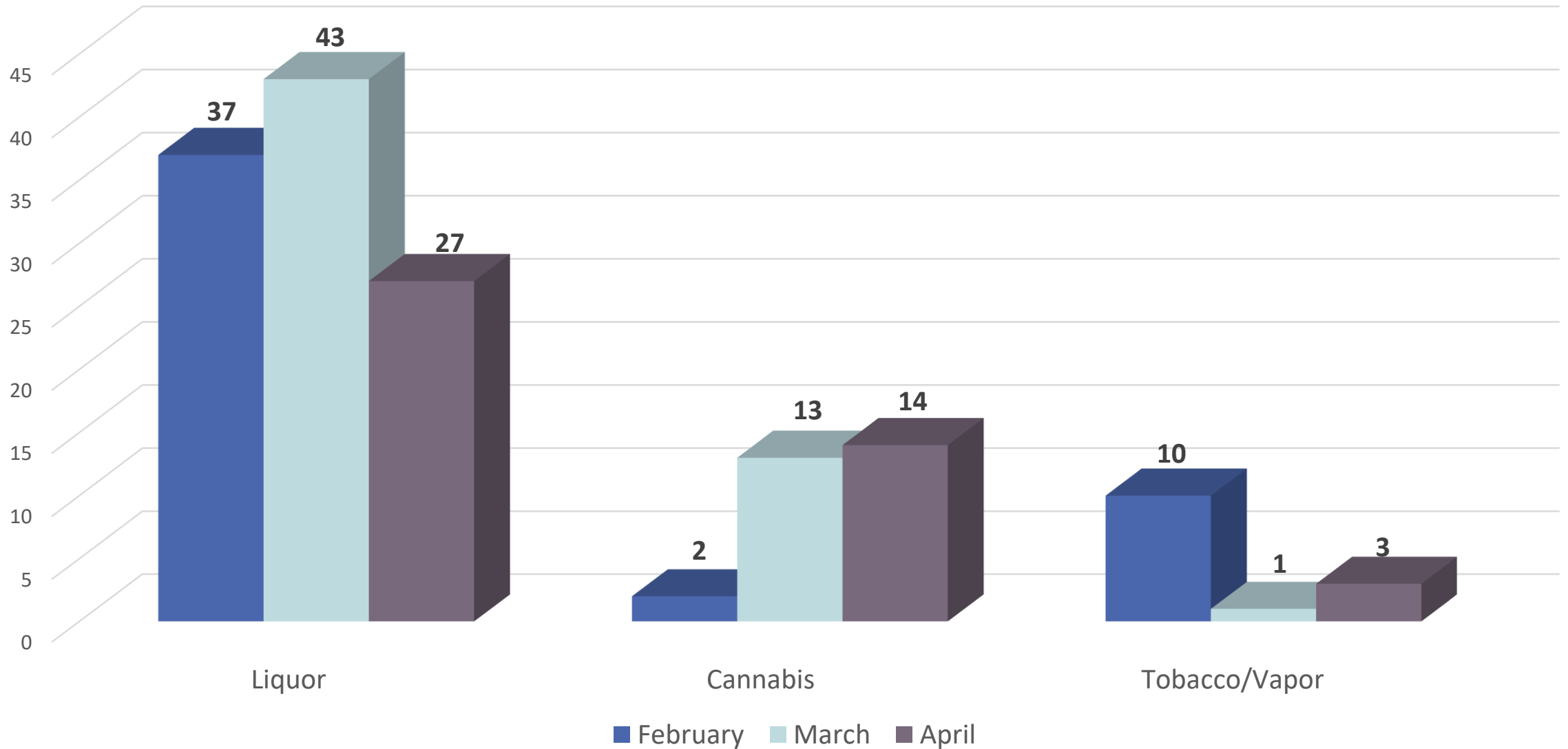


	Licenses	% of locations visited
Liquor	18,534	8%
Cannabis	1809	20%
Tobacco/Vapor	9,758	4%

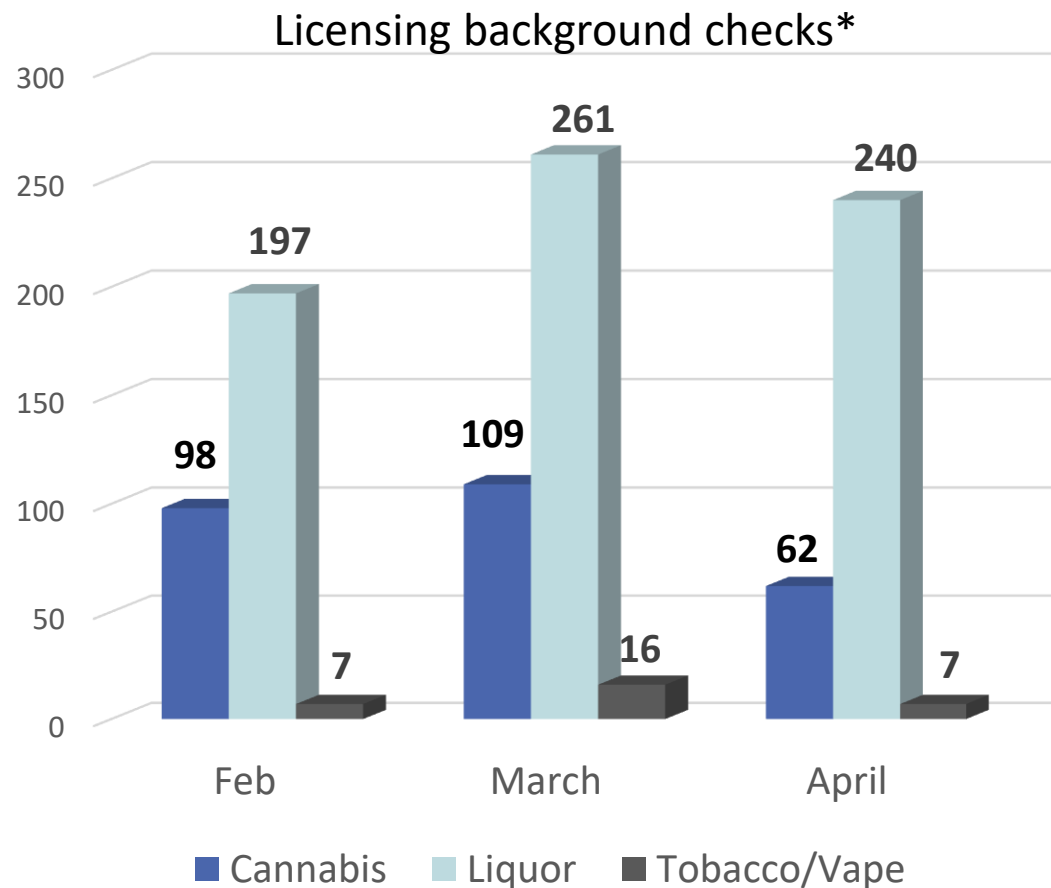
ID Checks: Officer usage



ID Checks: Youth Access

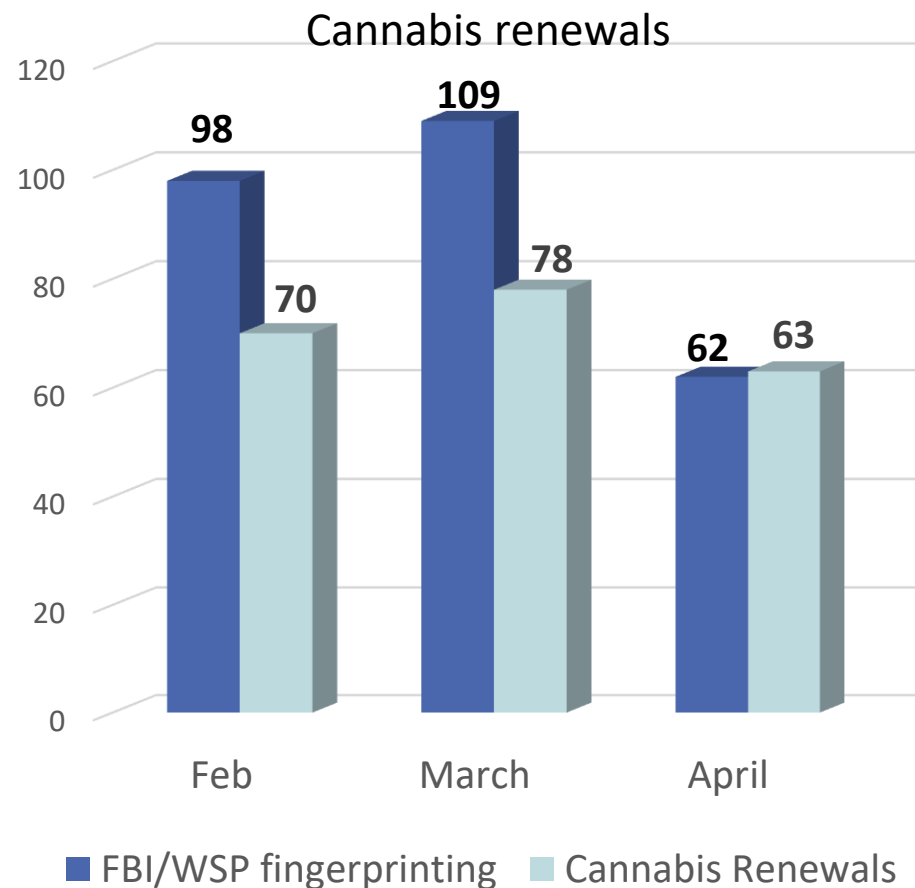


CHRI (Criminal History Records Information)



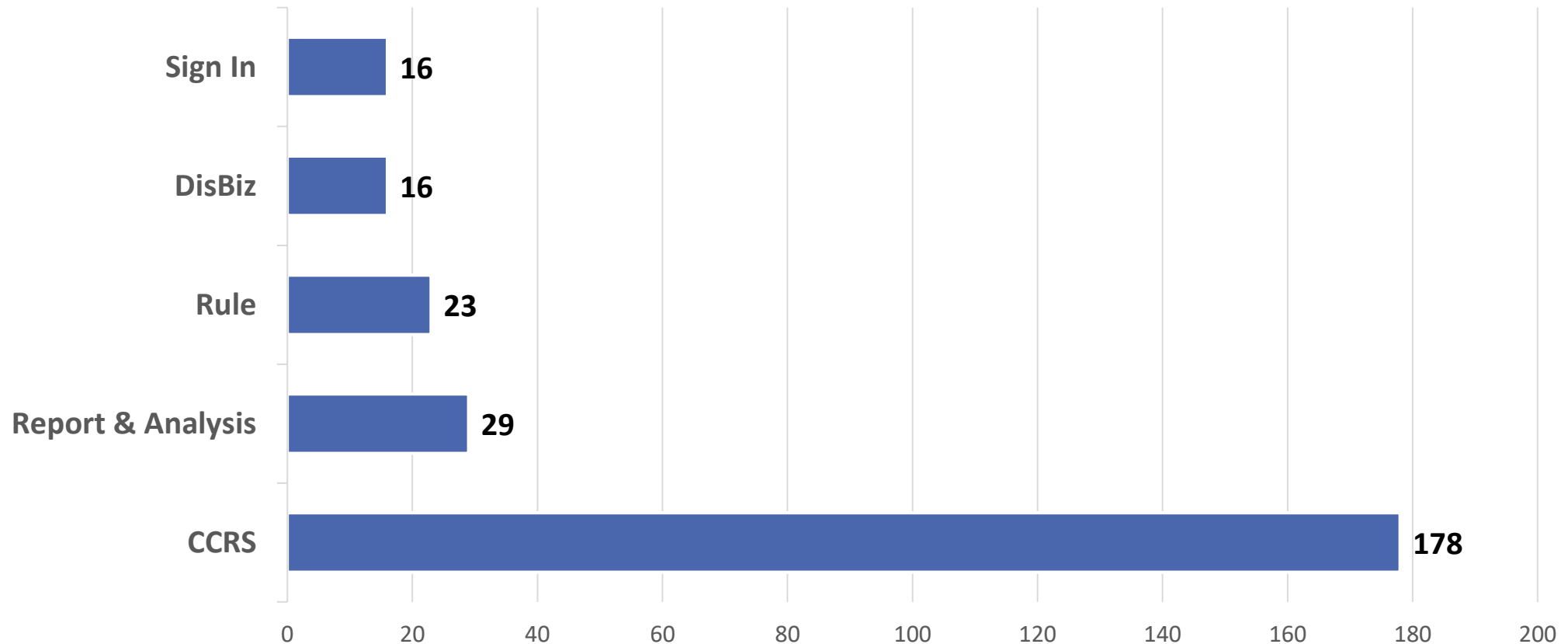
1st QTR 1067 background checks

* WA court system only



1st QTR 211 renewals

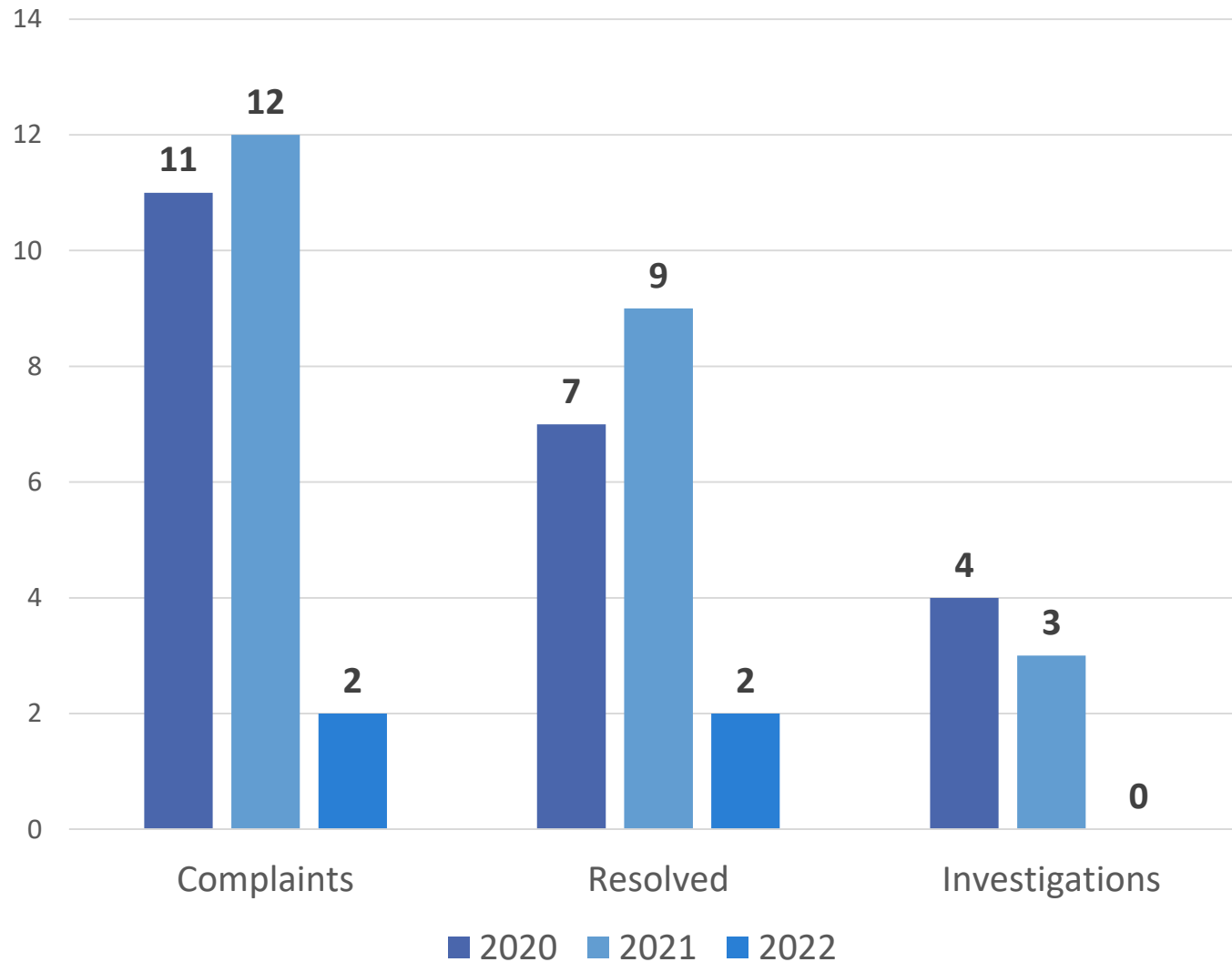
Top 5 Examiner Requests Jan-April 2022



FDA

2 nd Quarter FDA Stats	
Total Number of Inspections	379
Advertising & Labeling	67
Undercover buys attempts	312
Violation referrals for sales to minor	66
Compliance rate	79%

Internal Affairs and Outcomes



April 2022 Investigations	
TOPIC	OUTCOME
Officer Conduct	Founded – 1244/training
Officer Conduct/Criminal Conduct	Unfounded

Hiring and Recruiting

April

- Vacancies 27
- In Background 13
- Hired 2

Recruitment Efforts 2nd Qtr.

- 4 Job Fairs
- HR created an Examiner, ARA 3 Position Flyer
- LEO Recruitment Video has been finalized - April 2022

Training

Training Stats CYTD 2022

Training Hours	579 hours

Training Topics April 2022

Responsible Vendor Program update	89 attendees
On-Boarding	2 attendees
Firearms	72 attendees
Reality Based Training	17 attendees
Lieutenant Cross Training	5 attendees

Director's Updates & Notable Partnerships

Retail Robbery Response Training: MOU with WSCPA and working with local law enforcement

Retail Robbery Response Assessments: Contract with Setracon to provide assessments

(Both events involved partnership of other Divisions and Agencies, specifically Finance, Communications, and AAG)

Recruiting Video: HR, Communications, Recruiting Team, Licensees, Video Producer

Highlight: E&E Agency Director's Award, held appreciation events in the field offices, and recognized employees for great work

National Police Week: May 15 – May 21, 2022



Washington State Liquor and Cannabis Board

Questions?