FAQs for Third Party Integrators

Is there a forum for commercial software vendors that are integrated with Leaf, or would like to integrate with Leaf?
WSLCB hosts a regular work session for commercial software vendors, or integrators, that are currently integrated with the Washington Traceability system, or are preparing to integrate. Currently, those meetings are held each Thursday; as the implementation portion of the project progresses, these meetings will be scheduled monthly rather than weekly. If you are interested in attending the integrator work sessions, please send an email to APISupport@leafdatasystems.com and request to be added to the list.

What is the release process used by Leaf?
By necessity, Leaf was implemented in production before all functionality was developed. New functionality and bug fixes will be released regularly during the implementation period. Product owners are scoping releases according to bug severity and functional alignment. The latest release plans are distributed to known integrators on a weekly basis. Once a release has passed vendor testing, it is sent to WSLCB for User Acceptance Testing (UAT) with release notes and updated API documentation. After the completion of UAT, the code is moved into an environment for integrator and licensee testing. At the end of the external testing period, it is moved into production.

How can I submit a defect to Leaf?
If the system is not functioning according to the API documents, or there is an outage, please submit a bug ticket to APISupport@leafdatasystems.com. Include the following: specific call/function, API document used to validate, expected results, actual results, and impact/outcome.

Where can integrators find a schedule of functionality that will be deployed with each release?
The releases for the Marijuana Traceability Project are scope-bound, therefore the release dates will vary based on breadth of scope and testing time. Currently, WSLCB sends an updated release plan to known active and developing integrators each week.

Where do we find approved workarounds for known defects?
Approved workarounds can be found here.

Is there an environment available where we can explore data imported from legacy system?
LCB was able to convert only limited data from the previous state traceability system (this data is limited to user, licensee, transporter and lab information) into the test environment. It was not feasible to synchronize inventory from the historical data files, through contingency, and into Leaf.

Where can API documentation be found?
API documentation is embedded in the application. Documentation is currently being updated for past releases; however, from 04/01/2018 each release will have verified API documentation attached to the newly released code.

Is it possible to get a list of known issues and progressions so that you don't have issues reported multiple times and we understand what is in progress and what is working?
LCB distributes a list of defects and issues relevant to API development via email each week to validated and developing integrators.

Do licensees have training accounts too or just production accounts?
Yes, licensees that attend classroom or on-line training will be given administrative access to the system.

Licensee administrators can then create accounts in the training environment for their employees. WSLCB does not automatically create a test account for each production user.

Can integrators' support people get the same training on the state system as our customers are getting?
Yes, integrators can direct support personnel to the User Manuals and/or Training videos currently available on LCB's Leaf Training for Licensees page.

What support is available for integrators?
> As part of subscription services, Leaf provides the following services for integrators on behalf of WSLCB:
> - Dedicated API call center support between the hours of 6:00 a.m. and 6:00 p.m. PST
> - Defect triage
> - Receipt of integrator sponsored change requests
> - Integration validation
> - Maintenance of API documentation

How do I become recognized as a validated integrator with Leaf?
Software validation will be initiated by an integrator at the point their software is ready for production. When ready, email APISupport@leafdatasystems to initiate the validation process.

> *Validation Process*
> Integrators will develop against their WA Leaf Data Systems test account. At present, the following calls (compliance criteria) are available for software validation, though this list may change before a validation process commences:
> - /user
> - /batches
> - /plants
> - /plants/harvest_plants
> - /Inventories
> - /inventory_adjustments
> - /inventory_transfers
> - /sales
> - /lab_result
> - User
>
> The validation worksheet can be viewed here.

What is the relationship between Secure Access Washington (SAW) and Leaf?
Secure Access Washington (SAW) is a single-sign on application gateway used by the state of Washington to simplify access to internet-accessible government services. Businesses that use a third party software provider will also need to access Leaf Data Systems directly at least once, and therefore must have a system administrator with a SAW account too. SAW works like a key to your office building. Create a SAW account here.

Can we add users (to the direct entry system) without having them also create accounts in another system (SAW) first?
This is not planned functionality, but has been added to the list of potential post-implementation enhancements.