



User Guide

Payments

Making payments on the LCB Portal

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03

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View Account Financial Information



Financial Information (My Account Tab)

When you navigate to your account information, you will see the Financial Information section. This section will include the **Amount Due** for you to pay and, if any, **Account Credit**.

	Washington State Liquor and Cannabis Boa	rd	Q SearchPlease type he	ere and click enter				. 4
Home	My Account	Apply 🗸	Customer Service Request	My Submissio	on MAST&RVP ✓	Submit 🗸	Cannabis Social Equity 🗸	Pay Cart
B <u>e</u>	Account Details Pend	ing Applications	License and Authorization	Permits				
		I						
Firs	t Name	Jordan			Status 🕕	None		•
Las	t Name	Mason			Phone (1)	(360) 555-1212		
Spo	use Name 🚯	Search Contacts		Q	Email Address	jordanmason1224@	mailinator.com	
Mai	ling Street Address	3067 NE 57TH AVE			Mailing City	VANCOUVER		
				li				
Mai	Ing State/Province	WA			Mailing Zip/Postal Code	98661-6744		
Mai	ing country				_			
				Upd	late			
FI	NANCIAL INFORMATION							
	-		Clic	k 'Pay Cart' to see	details on amount due			
Acco	ount Credit	\$75.00			Amount Due	\$10.00		
				Pay C	Cart			

If you have account credit available, you can request a refund or use the credit to pay amounts due.

Review the **New Applications User** Guide on the <u>Portal Resources</u> page to learn more about generating service requests for the Customer Service team to initiate the refund or use the credit to pay a fee.



Pay Cart

01



Some applications require you to pay a fee after they are processed and approved by LCB. As an applicant, you will get an e-mail stating that your application has been approved pending your payment.

Washin Liquo	_{igton State} ir and Cannabis B	oard	Q SearchPlease type he	ere and click enter				÷. •
Home	My Account	Apply 🗸	Customer Service Request	My Submission	MAST & RVP 🗸	Submit 🗸	Cannabis Social Equity 🗸	Pay Cart
FINANCI Account Cree	AL INFORMATION	\$75.00	Cit	ck 'Pay Cart' to see details 01 Pay Cart	on amount due unt Due •	\$10.00		

You can view your amounts due in your account's Financial Information section. Click **Pay Cart** to proceed to payment.

You can also get to the cart through the **Pay Cart** tab in the **Navigation Menu**.

Liquor and	_{itate} I Cannabis Board	Q SearchPlease type	here and click enter			Ļ
e My	/ Account Ap	ply ✓ Customer Service Request	My Submission MAST 8	RVP 🗸 Submit 🗸	Cannabis Social Equity 🗸	Pay Cart
art Inform	nation			03		
art Inform	nation			03	🛒 Add to Cart	ह्ते Reset
art Inform	Reference No	Fee Name	Total Amount	O3 Amour	Add to Cart	n Reset Status
art Inform	Reference No F-0473971	Fee Name (2) Alcohol Permit - Greater than 5 Gallons	Total Amount	Amour	Add to Cart	

12 The cart will open. Select the fees you will pay. You can select multiple fees at the same time.

03 Click Add to Cart.



e My	Account Apply	Customer Service Request	My Submission	MAST & RVP 🗸	Submit 🗸	Cannabis Social Equity 🗸	Pay Cart
art Inform	ation					A	04
Cart Info					■ Cance	el 🛱 Reset ← Back	🗞 Pay Now
al Amount to Pa Remove Fee	id : \$10 Reference No	Fee Name	Amount		Amount	Outstanding	Status
🔒 (B	F-0473971	(2) Alcohol Permit - Greater than 5 Gallons	\$10.00		\$10.00		Not Paid

04 Click **Pay Now** to pay the selected fees.

A Your cart will show some additional actions:

- Select **Cancel** to go back to your account information.
- Select Reset to deselect all fees.
- Select **Back** to go back to the cart and select additional fees.

You can click the **Bin** icon to remove fees you don't want to pay now.

Was Liq			Q SearchPlease type	here and click enter				÷ 🔹
Home	My Account	Apply 🗸	Customer Service Request	My Submission	MAST & RVP 🗸	Submit 🗸	Cannabis Social Equity 🗸	Pay Cart
Cart I	nformation							×
Total 6			*P	lease Select the F	ayment Type			
Re	05 Credit Card ACH	i						
							Cancel	Proceed

- **05** Select the payment method: **Credit Card** or **ACH**. For this example, we will select **Credit Card** as the payment method.
- 06 Click Proceed.

В





07 A new tab will open in your browser for you to complete payment details.

Contact Information		
08 First Name		
Last Name		
Company (Optional)		
Address 1		
Address 2 (Optional)		
City/Town		
State/Province/Region		
Zip/Postal Code		
Country		
Phone Number		
Email Address		
	Become a Registered User 🔋	

08 Add the required Contact Information as shown above.



Payment Method		
	Card Number	
	Expiration Date Month V Year V	
10	Card Security Code	
· · · ·	Card Billing Address Use my contact information address	
	O Use a different address	
Continue Cancel		
powered by	Customer Service Help Privacy Policy A Security View Mobile Site	

- 09 Enter your card details, including Card Number, Expiration Date, and Card Security Code.
- 10 Select your card billing address. If you use an address different from your contact information address, you will be asked to fill in the new address details.

11 Click Continue.

	Sample Check 1215 23 Main St. 1215 NY TO THESS
Bank Routing Number	Personal Check Business Check
Bank Account Number	
Bank Account Type	 Checking O Savings This is a business account

A If you select ACH as your payment method, you will be asked to enter your bank account information, such as **Bank Routing Number**, **Bank Account Number**, and **Bank Account Type**.

(!)

If you click **Cancel** while making a payment, you will be redirected back to the LCB Portal Home Page.





12 Review the payment information and click **Confirm** to process your payment. Only click **Confirm** once. Do not refresh your browser while payment is being processed.

Confirmation	l de la construcción de la constru
ease click Continue (to finish processing your banguet permit.
ease keep a record of y	our Confirmation Number, or <u>print this page</u> for your records.
onfirmation Numbe	r WSBTST000001372
ayment Details	
	Description Washington State Liquor Control Board (LCB) WSLCB Payments http://lcb.wa.gov/licensing/banquet-permits
	Payment Amount \$125.00
	Payment Date 01/06/2025
	Status PROCESSED
ayment Method	
	Payer Name TVC Swift
	Card Number *1111
	Card Type Visa
	Confirmation Email tswift@mailinator.com
Continue	

confirmation page as a PDF.

14 When ready, click **Continue**.





You will get an email confirming payment details, including your confirmation number. If you do not get an email, check your junk mail or spam folder. Click Return To Home to go back to the LCB Portal Home Page.



Pay While Applying



Some types of applications require payment before submitting an application. As an applicant, you will be instructed when to pay so you can submit your application for processing.

Washi Liqu	ington State Ior and Cannabis I	Board	Q SearchPlease type here an	nd click enter				÷ 3
Home	My Account	Apply 🗸	Customer Service Request	My Submission	MAST & RVP 🗸	Submit 🗸	More 🗸	
Attesta	ation lare under the penaltie of fact is cause for rej all changes in ownershi for later	s of perjury that the an sction of this applicatio p or use of property.	ewers contained in this application are n or revocation of any permit issued. I a	true, correct and complete also understand that it is m	I certify I understand that a miy responsibility to notify the WS	srepre- SLCB of	Steps Permit Applications Business Information Permit Information Upload Submissions Attestation Select Payment Method Payment	

After you provide all the required information in the application, click **Pay Now**. The LCB Portal will guide you through the steps to pay for your application.

ne	My Account	Apply 🗸	Customer Service Request	My Submission	MAST & RVP 🗸	Submit 🗸	More 🗸
Select Your appl * Choose • Credi • ACH	Payment Meth ication has been receiv Payment Method	red and will be proces	ssed. Your application number is 25-01-	275237. Thank you.	03	S	Cteps Permit Applications Business Information Permit Information Upload Submissions
Save	or later				Ne		Attestation Select Payment Method

02 Select the payment method: Credit Card or ACH. For this example, we will select Credit Card as the payment method.

03 Click Next.

01



Make a Paymo	ent			
My Payment				
WSLCB Payments				
	Amount Due \$120.0	0		
Payment Information				
	Frequency One Til	me		
	Payment Amount \$120.0	0		
	Payment Date Pay No	W		
Contact Information				

04 A new tab will open in your browser for you to complete payment details. Complete payment information as shown on **pages 6** and **7**.

		COLUMN ST	VISA			
Expiration Date Mon	th 🛩 Year 🛩					
Card Security Code	P.					
ard Billing Address 🍥 U	se my contact info	ormation address				
0 U	se a different add	ress				
		Customer Servic	re Help	Privacy Policy	A Security	View Mobile S
	Card Security Code ard Billing Address () U: U:	Card Security Code IF ard Billing Address	Card Security Code ard Billing Address Use my contact information address Use a different address Customer Service	Card Security Code ard Billing Address Use a different address Use a different address	Card Security Code ard Billing Address Use a different address Use a different address	Card Security Code

05 After all payment information is complete, click **Continue**.



If you click **Cancel** while making a payment, you will be redirected back to the LCB Portal Home Page. Until payment is made, your application will not be submitted. You can view your application under your **Pending Applications** to resume payment and submit for processing.





06 Review the payment information and click **Confirm** to process your payment. Only click **Confirm** once. Do not refresh your browser while payment is being processed.

Confirmatio			
lease click Continue	o finish processing your banquet permit.		
lease keep a record of	our Confirmation Number, or <u>print this page</u> fo	r your records.	
Confirmation Numbe	WSBTST000001372		
ayment Details			
	Description Washington State	iquor Control Board (LCB)	
	WSLCB Payments http://lcb.wa.gov/	icensing/banquet-permits	
	Payment Amount \$125.00		
	Payment Date 01/06/2025		
	Status PROCESSED		
ayment Method	Payer Name TVC Swift Card Number *1111 Card Type Visa Confirmation Email tswift@mailinator.c	om	
Continue			

08 When you are done, click **Continue**.





09 You will get an email confirming payment details, including your confirmation number. If you do not get an email, check your junk mail or spam folder. Click **Return To Home** to go back to the LCB Portal Home Page.