

SERVER TRAINING

To renew a permit, servers must retake an approved MAST class.

The 1995 Legislature passed a law requiring Mandatory Alcohol Server Training (MAST) for managers, bartenders and anyone who serves or sells alcohol on premises. Permits are issued upon successful completion of a private, certified alcohol server training program. The two types of permits are each valid for five years. *For further details, refer to RCW 66.20.300 and WAC 314.17.*

1. **Class 12 Mixologist Permit** - For managers, bartenders and anyone who draws alcohol from a tap, mixes drinks with alcohol and **is at least 21 years old**. Class 12 permit holders are also authorized to perform duties included in the Class 13 permit. Every licensed business where spirits, beer and wine are consumed on the premises must have at least one Class 12 permit holder on duty.

2. **Class 13 Servers Permit** - For servers and ID checkers **who are at least 18 years old** that carry alcohol to the customer or open beer or wine and pour it into a customer's glass at the customer's table. Class 13 permit holders cannot mix drinks or draw beer or wine from a tap.

Anyone who serves or sells alcohol is required to get the appropriate permit within 60 days of initial hire. At the end of that time period, working without the required permit can result in the issuance of a criminal citation.

THE LIQUOR BOARD'S ROLE IN SERVER TRAINING

Board staff review, approve and certify programs, providers, and trainers who teach approved programs and set minimum course standards.

Board staff also tracks all permits that have been issued.

The Board does not provide classes that qualify servers for permits or schedule or regulate the cost of classes.

WHAT ELSE SHOULD I KNOW?

Keep a receipt and write down the name and phone number of your trainer.

You may be eligible to upgrade from a Class 13 permit to a Class 12 permit once turn 21. Contact your trainer.

The permit is the server's property, not the employer and must be presented with supporting ID when requested by liquor enforcement officers or law enforcement officers.

PROBLEMS?

State law requires trainers to issue permits to individuals within 30 days of completion of the class. If you do not get your permit within 30 days, contact the trainer. If you still do not receive your permit, contact the

Board's Server Training Manager at 360-664-1727.

If you lose your permit, you may contact your trainer for replacement. You can also contact the Liquor Control board and request an affidavit of lost permit. Mail the affidavit with a \$5.00 fee to the Server Training Manager. You should receive your new permit within two weeks.

HOW DO I GET A PERMIT

You may contact any of the providers listed below to obtain the names and phone numbers of trainers in your area. This information changes frequently, but current information is available online at: <http://www.liq.wa.gov/education/provider.asp>

#1 A.L.E.R.T (-NLA)
1-425-260-4430

AAA (Alcohol Awareness Advocate)
1-888-773-6662 or (360) 600-0080

A.A.E.S
(Al's Alcohol Education Services)
1-509- 910-3404

ABC Bartending Academy
1-425-656-0600

A.C.T. (Alcohol Certified Training)
1-425-225-5575

AlcoSmart Training & Consulting
1-206-406-9886-Training available in Cantonese and Mandarin

ALES (Alcohol Liability Ed. Services)
1-800-939-2537

ART (Alcohol Responsibility Training)
1-509-536-7567

ATP (Alcohol Training Professionals)
1-509-525-0740

Bartending Academy of Tacoma
1-253-474-0330

Bartending College
1-425-373-0384 or 1-800-BARTEND

Bartending Supply Company
1-425-391-3780

BASE (Basic Alcohol Server Education)
1-509-391-0816

BTT-Bruce Dearborn
1-206-463-1586

CARE (Control Alcohol Risk Effectively)
1-800-344-3320

C.H.A.S.E. (Carol Hurless)
1-360-321-0853

Carrie Fleig Consulting
1-360-458-5216 Western Washington

Cheryl's LAST CALL
1-360-458-2240

Critical Skills MAST Program
1-877-734-0431

Hospitality Consultant 101
1-509-910-2511

Kevin the Wine Guy
1-206-753-8021

Len Riggs Server Training
1-888-865-1900

Mike's Investigative Services
1-509-582-5062 Eastern Washington

Norm Couthran Consulting
1-360-446-7417 Western Washington

P.A.T. Ferguson Consulting
1-253-566-3698 Western Washington

Peggy Dean Server Training Program
1-360-273-8181 Western Washington

Ron Reid Alcohol Server Training
1-206-930-9973

**ServSafe (The Education Foundation of the
National Restaurant Association)**
1-800-765-2122 ext 319

TAM (Techniques of Alcohol Management)
1-800-292-2896

TIPS (Training Intervention Procedures)
1-800-438-8477 ext 317

WRA (Washington Restaurant Association)
1-800-225-7166



**Washington State
Liquor Control Board**

MANDATORY ALCOHOL SERVER TRAINING (MAST)

IT'S THE LAW IN WASHINGTON



Washington State Liquor Control Board
Mandatory Alcohol Server Training
P O Box 43098
Olympia WA 98504-3098
360-664-1727
www.liq.wa.gov