February 4, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Cindy Doughty, Wine/Beer Buyer

SUBJECT: Alert Bulletin #012

#### **CRAFT BEER FRESHNESS DATES:** What do they mean and how do we read them?

Freshness dates vary from product to product and can mean something different to each brewery. Below is a brief explanation on some of the beers we list.

As with any product that is *freshness sensitive*, it is very important to be aware of the dates and rotate your stock.

The beer racks look their best when they are fully stocked with both regular listed and seasonal craft beers. Keeping the cooler stocked will also help to ensure that the beer keeps flowing in and out.



#### **ABOUT ROGUE BREWS:**

- They use a "born on date" method and these are associated with a "batch code" that they can cross reference for the
- An average craft beer is good for about 6 months. Rogue's beer is good for a minimum of 12 months if refrigerated. The reason for Rogue's stability is due to the amount of ingredient and hops that they put in the beer. Because they use more malt and more hops (a natural preservative) they get the added benefit of a long shelf life.



#### **ABOUT WIDMER & REDHOOK BREWS:**

The date on the product is when the beer was bottled.

Both Widmer and Redhook beers are best consumed within 110 days from the date stamped on the bottle and carriers.



The date listed on all Pyramid Brewing, Full Sail, Deschutes Brewery, Hale's Ale, Alaskan Amber & Fish Tail beer packages are "pull dates". They read month/day/year.

#### February 26, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Steve Burnell, Marketing Manager

SUBJECT: Alert Bulletin #020

The following wines are on TPR in January, February and March. The regular and TPR retails are different for March. Please make new shelf tickets for March with the following information. Same priced brand codes are grouped together.

499225, Red Diamond Merlot WA, 750 ml 499228, Red Diamond Cabernet Sauvignon WA, 750 ml 608735, Red Diamond Chardonnay WA, 750 ml

> Regular Retail - \$7.77 TPR Retail - \$6.99 Savings - \$.78

508170, Snoqualmie Merlot WA, 750 ml 508200, Snoqualmie Syrah Columbia Valley WA, 750 ml 617800, Snoqualmie Chardonnay WA, 750 ml

> Regular Retail - \$8.24 TPR Retail - \$6.99 Savings - \$1.25

745620, Domaine Ste Michelle Cuvee Brut WA, 750 ml 770400, Domaine Ste Michelle Blanc De Blanc WA, 750 ml 770420, Domaine Ste Michelle Extra Dry WA, 750 ml 775810, Domaine Ste Michelle Blanc De Noir WA, 750 ml

> Regular Retail - \$10.32 TPR Retail - \$8.99 Savings - \$1.33

#### 617890, Snoqualmie Winemakers Select Riesling WA, 750 ml

Regular Retail - \$7.18 TPR Retail - \$5.99 Savings - \$1.19

#### March 2, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Steve Burnell, Marketing Manager

SUBJECT: Alert Bulletin #022

#### 568103, GLEN ELLEN CHARDONNAY 4/PACK, 1.0 LITER

Effective March 1, 2009, brand code 568103, Glen Ellen Chardonnay 4/pack, will be priced and sold as a 4/pack unit. Each bottle in the 4/pack is 250 ml. The individual bottles do not have bar codes and are labeled "Not for Individual Sale".

Please make a shelf ticket with the following information.

568103, Glen Ellen Chardonnay 4/pack, 1.0 liter Regular Retail - \$8.99 TPR Retail - \$6.99 Savings - \$2.00

March 3, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kim Ward, Buying Manager

SUBJECT: Alert Merchandise Bulletin #24

#### **ALERT**

## <u>041516 – HANGAR ONE KAFFIR LIME VODKA 750 ML</u> <u>041510 – HANGAR ONE MANDARIN BLOSSOM VODKA 750 ML</u>

We are receiving reports that cases of 041516 – HANGAR ONE KAFFIR LIME VODKA 750 ml and 041510 – HANGAR ONE MANDARIN BLOSSOM VODKA 750 ml appear to have floaties in the contents.

Please check all stock (including unopened cases) at this time. If you identify any stock:

- 1) Please set them aside and await further notification in an alert bulletin.
- 2) E-mail Robin at rch@liq.wa.gov with the number of cases and bottle you have, so the appropriate action can be determined.

You will receive a follow up Alert with further notification.

Thank you for your patience.

March 4, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kim Ward, Buying Manager

SUBJECT: Alert Merchandise Bulletin #26

## **ALERT UPDATE**

## <u>041516 – HANGAR ONE KAFFIR LIME VODKA 750 ML</u> <u>041510 – HANGAR ONE MANDARIN BLOSSOM VODKA 750 ML</u>

We received reports that cases of 041516 – HANGAR ONE KAFFIR LIME VODKA 750 ml and 041510 – HANGAR ONE MANDARIN BLOSSOM VODKA 750 ml which appeared to have floaties in the contents.

The suppliers' response:

The foreign material is not considered hazardous or a threat to human health. "what's in these bottles is harmless residual deposits, due to the use of actual fruit in production (= why the vodka tastes so fresh) it's a natural byproduct, like in a red wine bottle.

Please return product to the shelf and sell as usual. Thank you.

#### March 6, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Steve Burnell, Marketing Manager

SUBJECT: Alert Bulletin #028

## 568103, GLEN ELLEN CHARDONNAY 4/PACK, 1.0 LITER

Please pull all stock of this brand code. You will be notified in an upcoming alert bulletin of what action to take.

March 12, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Steve Burnell, Marketing Manager

SUBJECT: Alert Bulletin #031

#### GLEN ELLEN CHARDONNAY 4/PK, 187 ML (GLASS BOTTLES)

A new brand code has been assigned to the 187 ml size only (**glass bottles**) of this product. Please take a marking pen and cross through the UPC barcode of the 187 ml size only and sell using the brand code 901997. This size can be sold by the bottle. Transfer your entire inventory in units of the 187 ml bottles to brand code 901997.

The March retail for 901997 is \$1.50. Please make your own shelf ticket. The retail will be reduced to \$1.00 effective April 1 and you will need to make a new shelf ticket at that time.

		LIQUOR			MARCH
BRAND		TYPE		UNITS/	<b>RETAIL</b>
CODE	DESCRIPTION	CODE #	SIZE	CASE	PRICE
901997	Glen Ellen Chardonnay 4/pk (187 ml)	666	187 ml	24	\$1.50

The brand code 568103 will be for the 250 ml size only which will be sold as a 4/pack unit for \$6.99.

#### March 13, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin #033

#### HPNOTIQ W/BLUE BREEZE MIX GIFT BACK: BRAND CODE 3109

We have received reports that the Blue Breeze mix contained in the Hpnotiq Gift Set, brand code 3109, has expired. Please check your sets immediately.

If the mix has expired, you may pull out the 750 ml to sell as the listed brand code of 65195. In order to do this you will need to:

1) Claim the expired gifts sets (brand 3109)

State stores, please process a claim in the damaged merchandise system by doing a LOSS using claim codes "Other." And please put the phrase "Hpnotiq Gift set" in the note field.

Contract Stores, please use claim code 16 in the CLSRS Damaged merchandise screen and send an email to <a href="Merchacct@liq.wa.gov">Merchacct@liq.wa.gov</a> stating that you claimed an expired Hpnotiq gift set. <a href="Thisemail">Thisemail</a> is crucial to getting your store getting charged correctly on the listed brand.

2) Do a reverse claim for the listed brand code (65195)

State stores do a GAIN using claim code "other" and put the phrase "Hpnotiq Gift Set" in the note field.

Contract Liquor Stores – Add the "claimed" bottles in your inventory under the listed brand. Merchandise Accounting will do a reverse claim to charge your store for the listed item. (CLS's cannot enter a negative amount in CLSRS).

If you need assistance with entering claims, contact Merchandise accounting at  $\underline{\text{Merchacct@liq.wa.gov}}\ .$ 

Please contact Kimberly Ward at kwa@liq.wa.gov with any other questions.

#### March 30, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin #40

#### 10 CANE 750ML W/STIRRINGS MOJITO MIX GIST SET: BRAND CODE 2444

We have received reports that the Stirrings Mojito Mix contained in the 10 Cane Gift Set, brand code 2444, has expired. Please check your sets immediately.

If the mix has expired, you may pull out the 750 ml to sell as the listed brand code of 42936. In order to do this you will need to:

1) Claim the expired gifts sets (brand 2444)

State stores, please process a claim in the damaged merchandise system by doing a LOSS using claim codes "Other." And please put the phrase "10 Cane Gift set" in the note field.

Contract Stores, please use claim code 16 in the CLSRS Damaged merchandise screen and send an email to <a href="Merchacct@liq.wa.gov">Merchacct@liq.wa.gov</a> stating that you claimed an expired 10 Cane gift set. <a href="Thisemail">Thisemail</a> is crucial to getting your store getting charged correctly on the listed brand.

2) Do a reverse claim for the listed brand code (42936)

State stores do a GAIN using claim code "other" and put the phrase "10 Cane Gift Set" in the note field.

Contract Liquor Stores – Add the "claimed" bottles in your inventory under the listed brand. Merchandise Accounting will do a reverse claim to charge your store for the listed item. (CLS's cannot enter a negative amount in CLSRS).

If you need assistance with entering claims, contact Merchandise accounting at  $\underline{\text{Merchacct@liq.wa.gov}}\ .$ 

Please contact Kimberly Ward at kwa@liq.wa.gov with any other questions.

#### April 2, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin #42

## 939002-Ethyl Alcohol Pure 200 proof Gallons

This item was on the system as 1 unit per case (1 Gallon) it has been changed to 4 units per case (4/1 Gallon units). The retail is not changing and is still \$44.20.

Please order in a full case. Split case is not available.

April 14, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin #46

## **ALERT**

## 001207 – APPLETON ESTATE VX RM W/2 GLASSES, 375 ml

Please be aware of the following issue regarding these cases at time of receipt:

001207 – APPLETON ESTATE VX RM W/2 GLASSES, 375 ml The **case** reads brand 051207.

The units and cases scan correctly as 001207.

#### April 28, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin #52

## **ALERT**

## 063528, SALVADOR'S MARGARITA, 1.75 LITER:

Some of the units of this item have a SALVADOR'S MOJITO COCKTAIL 26 PROOF 1.75 LITER label on the back of the bottle.

Please receive and sell this item using the brand code (063528).

## DO NOT SCAN THE UNITS.

Please take a marking pen and black out the bar code and ring it up using the brand code.

May 5, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 55

#### 889003 Master of Mixes Bloody Mary Mix 1 liter:

Please check your current inventory of brand code 889003 for batch code 1M2989 with an expiration date of 10/2010. If you have any inventory of this batch code, please claim immediately, using claim code 7-"Faulty Contents."

#### Please make sure to only claim batch code 1M2989.

If you need assistance with entering claims, contact Merchandise accounting at Merchacct@liq.wa.gov

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Please contact Kimberly Ward at <a href="mailto:kwa@liq.wa.gov">kwa@liq.wa.gov</a> with any other questions.

The affected product was picked up and tested by the supplier. Here is their official response:

ABM is in receipt of the 3 bottles of Master of Mixes Smooth & Spicy Bloody Mary with the date code # 1-m2989 which were submitted on April 17th, 2009 with complaints about floating particles on the top.

In addition to examining the 3 bottles submitted, the company also examined 2 retain bottles from the same batch. Results showed the 3 bottles submitted to be slightly fermented and not acceptable. The other bottles from the same batch were in perfect condition and acceptable according to every product specification.

The consequences of consuming this out of specification product would not be harmful to consumers. However, the product's flavor profile would be unacceptable and the consumer experience would be subpar. Any product that shows similar qualities should be pulled from the shelf and full credit will be given.

The company believes this occurrence to be an isolated instance within this batch. Outside of the retain samples which were perfect, the company has received no other calls or complaints on this batch, leading it to believe that the problem is most likely limited to 1 case or slightly more. That being said, ABM stands ready to give immediate credit to any cases or bottles **from this batch** remaining in the WSLCB system upon request.

ABM has been manufacturing Bloody Mary mix for over 40 years and has not had a similar occurrence in all of that time. The company's technical staff will continue to investigate and make sure that safeguards are put into place to make this type of problem impossible going forward. We apologize for the inconvenience.

May 7, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 057

## 003521- TWO FINGERS GOLD TEQ W/MARGARITA MIX .750 ml(CASE):

We have reports **cases** of TWO FINGERS GOLD TEQ W/MARGARITA MIX .750 ml brand code #003521 are scanning incorrectly. The bottles **DO** scan correctly.

Please receive and sell this item using the brand code (003521).

## DO NOT SCAN THE CASES.

Please take a marking pen and black out the bar code on the cases and ring it up using the brand code 003521.

#### May 8, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES, AND D.C.

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 058

## 894400-Stirrings Apple Martini Mixer .946 liter:

The Stirrings Apple Martini Mixers have expired. Please check your stock immediately and claim back any existing product using Claim Code 12 "Expired due to Shelf life."

If you need assistance with entering claims, contact Merchandise accounting at <a href="Merchanded-Merchandise">Merchanded Merchandise</a> accounting at <a href="Merchandise">Merchanded Merchandise</a> accounting a supplication of the supplication of

Please contact Kimberly Ward at <a href="mailto:kwa@liq.wa.gov">kwa@liq.wa.gov</a> with any other questions regarding this claim.

kw

#### May 13, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES, and D.C.

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 61

#### 43028-ADMIRAL NELSON SPICED RUM 1.75L:

Please check your stock immediately of 43028-Admiral Nelson Spices Rum in the 1.75l.

Several lot numbers are bad batches and need to be claimed.

The lot numbers are L04909 and L05009. The lot number will be ink jetted on the bottle.

This is only affecting the 1.75 with these two lot numbers.

If you have the 1.751 with the corresponding lot numbers, please claim immediately using claim code #7 "Faulty Contents."

If you need assistance with entering claims, contact Merchandise accounting at Merchacct@liq.wa.gov.

Please contact Kimberly Ward at <a href="mailto:kwa@liq.wa.gov">kwa@liq.wa.gov</a> with any other questions regarding this claim.

May 19, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES, AND D.C.

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 065

## 929545 – PYRAMID SEASONAL BEER - SNOW-CAP ALE:

The supplier has requested that any existing inventory of Pyramid Snow Cap be pulled from store shelves. This request is due to seasonality and the products best buy dates.

Please pull your stock immediately and claim back any existing product using Claim Code 12 "Expired due to Shelf life."

If you need assistance with entering claims, contact Merchandise accounting at Merchacct@liq.wa.gov

Please contact Cindy Doughty at cid@liq.wa.gov with any other questions regarding this claim.

 $\operatorname{cd}$ 

May 21, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 67

## 61618 Pennsylvania Dutch Egg Nog 1.75 l 61616 Pennsylvania Dutch Egg Nog 750ml

We are having reports that some bottles of the Pennsylvania Dutch Egg Nog have passed their "Best by" date. Please check your stock immediately for this date. It can be found near the bar code on the neck of the bottle.

Please pull your stock immediately and claim back any product passed the "Best By" date using Claim Code 12 "Expired due to Shelf life." Contract Stores should use code 16 "other" and email Merchandise Accounting.

If you need assistance with entering claims, contact Merchandise accounting at Merchacct@liq.wa.gov.

Please contact Kimberly Ward at kwa@liq.wa.gov with any other questions regarding this claim.

#### May 22, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 68

## 62806-Old New England Egg Nog 750 ml

To ensure freshness for the upcoming holiday season, the supplier has asked us to destroy all remaining inventory of the Old New England Egg Nog 750 ml, brand code 62806.

Please check your inventory immediately and claim all product back, using claim code 7 "Faulty Contents." Please make sure you use claim code 7.

If you need assistance with entering claims, contact Merchandise accounting at Merchacct@liq.wa.gov.

Please contact Kimberly Ward at <a href="mailto:kwa@liq.wa.gov">kwa@liq.wa.gov</a> with any other questions regarding this claim.

#### May 28, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 71

Please pull and the claim the following "seasonal" craft beers. This request is due to the seasonality and the product best buy dates.

# WIDMER "BRRR" CRAFT BEER 6/PK - 929548 ROGUE SANTAS PRIVATE RESV ALE 6/PK - 929551 REDHOOK "WINTERHOOK" CRAFT BEER 6/PK - 929549

Stores claim back any existing product using Claim Code 12 "Expired due to Shelf life." Contract Stores should use code 16 "other" for expired items and email Merchandise Accounting.

If you need assistance with entering claims, contact Merchandise accounting at Merchacct@liq.wa.gov

Please contact Cindy Doughty at cid@liq.wa.gov with any other questions regarding this claim.

Thank you,

CINDY DOUGHTY
Wine/Beer Buyer
Washington State Liquor Control Board
360.664.1656
CJD@LIQ.WA.GOV

Visit our website at: www.liq.wa.gov

<sup>&</sup>quot;Water separates the people of the world, wine unites them."

#### June 11, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin #77

#### **GRAND MARNIER GIFT PACK: BRAND CODE 2734**

We have received reports that the Grand Marnier Gift Pack, brand code 2734, is not selling due to the winter-themed packaging.

If you feel this is un-saleable, you may pull out the 750 ml to sell as the listed brand code of 65195. In order to do this you will need to:

1) Claim the Holiday themed sets (brand 2734)

State stores, please process a claim in the damaged merchandise system by doing a LOSS using claim codes "Other." And please put the phrase "Grand Marnier set" in the note field.

Contract Stores, please use claim code 16 in the CLSRS Damaged merchandise screen and send an email to <a href="Merchacet@liq.wa.gov">Merchacet@liq.wa.gov</a> stating that you claimed a winter themed Grand Marnier gift set. This email is crucial to getting your store getting charged correctly on the listed brand.

Glasses for these must be donated to the Goodwill and the receipt for this donation must be kept in the store auditor file.

2) Do a reverse claim for the listed brand code (65126)

State stores do a GAIN using claim code "other" and put the phrase "Grand Marnier Set" in the note field.

Contract Liquor Stores – Add the "claimed" bottles in your inventory under the listed brand. Merchandise Accounting will do a reverse claim to charge your store for the listed item. (CLS's cannot enter a negative amount in CLSRS).

Please note, that you will be receiving no Holiday gift set from Grand Marnier for the 2009 Holiday season.

If you need assistance with entering claims, contact Merchandise accounting at Merchacet@liq.wa.gov.

Please contact Kimberly Ward at kwa@liq.wa.gov with any other questions.

#### June 12, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES, AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin #78

## THREE OLIVES RASPBERRY BRAND CODE: 970908 THREE OLIVES WATERMELON BRAND CODE: 35047

We have received reports that several stores have ordered Three Olives Watermelon 750 ml, brand code 35047 and received Three Olives Raspberry 750ml.

The Three Olives Raspberry is not listed. If this occurs at your store, you may either return it to the warehouse (RTW) or sell it under the Special Order Brand code of 970908.

If you need assistance with a RTW, please contact your District Manager.

Please contact Kimberly Ward at <a href="mailto:kwa@liq.wa.gov">kwa@liq.wa.gov</a> with any other questions about this claim.

kw

#### July 30, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 92

## **ALERT**

## 894001 – SAUZA MARGARITA MIX, 1.75 Liter

Please be aware of the following may be an issue regarding these cases at time of receipt:

894001 - SAUZA MARGARITA MIX, 1.75 Liter

The cases will be marked correctly, however some cases *may* contain non-alcoholic product inside.

Please check all stock (including unopened cases) at this time. If you identify any stock as non-alcoholic:

- 1) Please set them aside and await further notification in an alert bulletin.
- 2) E-mail Robin at <u>rch@liq.wa.gov</u> with the number of cases and bottle you have, so the appropriate action can be determined.

#### August 3, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 93

## **ALERT UPDATE**

## 894001 – SAUZA MARGARITA MIX, 1.75 Liter

Please be aware of the following may be an issue regarding these cases at time of receipt:

894001 – SAUZA MARGARITA MIX, 1.75 Liter

The cases will be marked correctly, however some cases *may* contain non-alcoholic product inside.

Please check all stock (including unopened cases) at this time. If you identify any stock as non-alcoholic:

Claim product using Code #7 "Faulty Contents".

Thank you.

#### August 4, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 95

#### 77482-Tarantula Azul 750ml

Please be aware of an issue regarding floaties in brand code 77482-Tarantula Azul 750ml.

The supplier has picked up a bottle and sent it to their lab for testing. They response to this issue is:

"Our QC Dept has identified the floaties as "flocking" of the sugar. This "flocking" of the sugar can float, be dispersed, or settle to the bottom of the bottle but it only affects the physical appearance and potentially the consumer acceptability of the product. Flocking is not a safety concern and there is no potential for any consumer injury. However, because these cases do not meet our high standards for product quality and appearance, we have elected to withdraw these cases from the market. Our investigation indicates that no other production or product codes are affected.

It is our intention to locate and remove all existing case and bottle inventory at both the State and retail level. The cases in question were produced on March 31, 2009, BR311. This information is printed on the side panel of each case. It is also printed on the lower back side of each bottle and will read as C3109####, BR311. (Note: ##### represent numbers between 0900 - 1700).

Our records indicate 910 cases were shipped between April 1, 2009 and June 30, 2009. Please have the stores and warehouse check the inventory to identify if any cases/bottles remain with the March 31, 2009 production date. Once we receive confirmation from your office that the warehouse and/or retailers still have inventory with the March 31, 2009 production date, disposition instructions will be issued.

Please check all remaining inventory of 77482, with the above codes for floaties. Pull all affected units off of your floor and hold until further instructions are given.

Send count of affected bottles to Kimberly Ward at <a href="mailto:kwa@liq.wa.gov">kwa@liq.wa.gov</a> no later than 8/11/2009.

#### August 13, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 98

#### 77482-Tarantula Azul 750ml-UPDATE

Please be aware of an issue regarding floaties in brand code 77482-Tarantula Azul 750ml.

The supplier has picked up a bottle and sent it to their lab for testing. They response to this issue is:

"Our QC Dept has identified the floaties as "flocking" of the sugar. This "flocking" of the sugar can float, be dispersed, or settle to the bottom of the bottle but it only affects the physical appearance and potentially the consumer acceptability of the product. Flocking is not a safety concern and there is no potential for any consumer injury. However, because these cases do not meet our high standards for product quality and appearance, we have elected to withdraw these cases from the market. Our investigation indicates that no other production or product codes are affected.

It is our intention to locate and remove all existing case and bottle inventory at both the State and retail level. The cases in question were produced on March 31, 2009, BR311. This information is printed on the side panel of each case. It is also printed on the lower back side of each bottle and will read as C3109####, BR311. (Note: ##### represent numbers between 0900 - 1700).

Our records indicate 910 cases were shipped between April 1, 2009 and June 30, 2009. Please have the stores and warehouse check the inventory to identify if any cases/bottles remain with the March 31, 2009 production date. Once we receive confirmation from your office that the warehouse and/or retailers still have inventory with the March 31, 2009 production date, disposition instructions will be issued.

Please check all remaining inventory of 77482, with the above codes for floaties. Pull all affected units off of your floor and claim immediately using claim code #7 "Faulty Contents."

If you need assistance with entering claims, contact Merchandise accounting at Merchacct@liq.wa.gov.

Please contact Kimberly Ward at <a href="mailto:kwa@liq.wa.gov">kwa@liq.wa.gov</a> with any other questions regarding this claim.

#### August 25, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 102

## 65125-Grand Marnier 375ml

We have had reports of stores receiving cases of 065125, Grand Marnier 375ml, which are labeled 065124.

If your store receives these mis-labeled cases, please receive as 065125.

If you have already filed a discrepancy:

- 1) CLS will need to submit a Discrepancy reversing their original submission
- 2) State stores will need to file a Discrepancy Error reversing their discrepancy.

If you need assistance with these discrepancies, contact Merchandise accounting at Merchacct@liq.wa.gov.

Please contact Kimberly Ward at <a href="mailto:kwa@liq.wa.gov">kwa@liq.wa.gov</a> with any other questions regarding this alert.

August 26, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES, AND DC

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 105

## 884062- Daily's Strawberry Daiquiri Mix 1.75 Liter

We are having reports that some bottles of the Daily's Strawberry Daiquiri Mix have significant separation in the bottle. The separation will dissipate when the bottle is shaken, but will reoccur after sitting for a short time. Please check your stock immediately for affected product.

Please pull affected stock immediately and claim back any product using Claim Code 7 "Faulty Contents."

If you need assistance with entering claims, contact Merchandise accounting at Merchacct@liq.wa.gov.

Please contact Kimberly Ward at <a href="mailto:kwa@liq.wa.gov">kwa@liq.wa.gov</a> with any other questions regarding this claim.

#### August 31, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES, AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 106

## 062092 KAHLUA RTD SPICED HOLIDAY NOG 750ml

The Kahlua RTD Spiced Holiday Nog from the 2008 Holiday season has expired.

Please pull your stock immediately and claim back any product using Claim Code 12 "Expired due to Shelf life." Contract Stores should use code 16 "other" and email Merchandise Accounting.

If you need assistance with entering claims, contact Merchandise accounting at Merchacct@liq.wa.gov.

Please contact Kimberly Ward at <a href="mailto:kwa@liq.wa.gov">kwa@liq.wa.gov</a> with any other questions regarding this claim.

#### September 9, 2009

#### BULLETIN

TO: ALL STORES , CONTRACT LIQUOR STORES, AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 110

## <u>001248-Bushmills 750ml Gift Tin/015776 Old Bushmills 750ml</u>

We have had reports that stores are receiving Bushmills 750ml Gift Tins #001248 but they scan in under #015776 Old Bushmills 750ml. The actual tins scan as 001248 but the cases scan as 015776.

Please check your stock immediately. If this has occurred at your store, please contact Merchandise Accounting at  $\underline{\text{Merchacct@liq.wa.gov}}$  so they can help you correct.

kw

#### September 14, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 111

## 002070 & 002475 HENNESSY 750ML W/2 GLASSES

We have had reports that stores are receiving brand code 002475 Hennessey 750 ml Gift set with 2 glasses that are scanning incorrectly. The cases are labeled correctly but the cases and units are scanning as 002070.

Please receive and sell this item using the brand code 002475.

Please take a marking pen and black out the bar code on the cases and ring it up using the brand code 002475.

kw

#### September 15, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 113

## **ALERT**

## 894001 – SAUZA MARGARITA MIX, 1.75 Liter

Please be aware of the following may be an issue regarding these cases at time of receipt:

894001 – SAUZA MARGARITA MIX, 1.75 Liter

The cases will be marked correctly, however some cases  $\underline{may}$  contain non-alcoholic product inside.

Please check your stock immediately. If this has occurred at your store please use claim code # 7 "Faulty Contents".

Thank you.

#### September 17, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 115

## **ALERT**

## 027542-ROGUE DEAD GUY WHISKEY, 750 ml

Please be aware of the following may be an issue regarding these cases at time of receipt:

027542-ROGUE DEAD GUY WHISKEY, 750 ml

#### Product may have floaties.

Please check all stock (including unopened cases) at this time. If you identify any stock with floaters or flocking:

- 1) Please set them aside and await further notification in an alert bulletin.
- 2) E-mail Robin at <u>rch@liq.wa.gov</u> with the number of cases and bottle you have, so the appropriate action can be determined.

#### September 17, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 116

## **ALERT**

Follow up to Bulletin #115

## 027542-ROGUE DEAD GUY WHISKEY, 750 ml

Supplier states it is calcium from the water that was used in the distilling process. When the bottles get cold the mineral will appear. Product shaken up or warmed up will elevate the floaters and it will disappear back into the liquid.

Thank you.

rh

## September 23, 2009

#### BULLETIN

TO:	ALL STORES	, CONTRACT I	LIQUOR STO	RES, AND I	DISTRIBUTION	CENTER
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FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 118

#### 002916-Carolan's Irish Cream w/glasses

Stores will be receiving brand code 002916 Carolan's Irish Cream w/glasses that are scanning incorrectly. The case labels and units are scanning correctly. They cases are scanning incorrectly as 68126.

Please do not scan the cases. Please receive and sell this item using the brand code 002916.

Thank you.

kw

#### November 3, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES, AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 130

#### 012888-RICH & RARE 3 YR CDN-1.75 L

Stores will be receiving brand code 012888 RICH & RARE 3 YR CDN, 1.75 L that are scanning incorrectly.

The case labels are market correct and units are scanning correctly. They cases are scanning incorrectly as 012886.

Please do not scan the cases. Please receive and sell this item using the brand code 012888.

Thank you.

#### November 4, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES, AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 131

#### **ALERT UPDATE**

## 894001 – SAUZA MARGARITA MIX, 1.75 Liter

Please be aware the following may be an issue regarding these cases at time of receipt: 894001 – SAUZA MARGARITA MIX, 1.75 Liter

The printing on the outer cases may state "non alcoholic", however they will be labeled correctly, and will scan correctly as 1%. These cases do contain 1% product inside.

Please check all stock (including unopened cases) at this time. Product that is 1% can be sold as <u>normal</u>.

If you identify any stock as nonalcoholic:

Claim product using Code #7 "Faulty Contents", as stated in bulletin #93.

Thank you.

November 9, 2009

#### BULLETIN

TO: ALL STORES AND CONTRACT LIQUOR STORES

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin #133

## DESCHUTES "JUBELALE" CRAFT BEER 6/PK - 929550

If you have any inventory left <u>of last years (2008) Deschutes "Jubelale</u>", please pull and claim back any existing product using Claim Code 12 "Expired due to Shelf life." This request is due to the seasonality and the product best buy dates.

If you need assistance with entering claims, contact Merchandise accounting at <a href="Merchand: Merchandise">Merchandise</a> accounting at <a href="Merchandise">Merchandise</a> accounting a supplication of the supplicati

Please contact Cindy Doughty at cjd@liq.wa.gov with any other questions regarding this claim.

Thank you,

CINDY DOUGHTY
Wine/Beer Buyer
Washington State Liquor Control Board
360.664.1656
CJD@LIQ.WA.GOV

Visit our website at: www.lig.wa.gov

<sup>&</sup>quot;Water separates the people of the world, wine unites them."

#### November 10, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 134

## <u>411180 – Gato Negro Merlot 750 ml</u>

We have had reports of stores receiving cases of 411180, Gato Negro Merlot 750 ml/12 units per case, which are labeled as 411184 – Gato Negro Cabernet/Merlot 1.5 L/6 units per case.

If you find a mislabeled case in your inventory after you've already accepted shipment, you will need to file a "discrepancy error".

If you need assistance with these discrepancies, contact the DC Discrepancy desk at <a href="mailto:dcdr@liq.wa.gov">dcdr@liq.wa.gov</a>

Please contact Cindy Doughty at cid@liq.wa.gov with any other questions regarding this alert.

#### November 20, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES, AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 138

## 068028-Bailey's Mint Chocolate Irish Cream 750 ml

We have had reports of brand code 68028, Bailey's Mint Chocolate Irish Cream, with expiration dates of 11/09.

Please check your stock immediately. State stores should claim back any **expired** product using Claim Code 12 "Expired due to Shelf life." Contract Stores should use code 16 "other" and email Merchandise Accounting.

If you need assistance with entering claims, contact Merchandise accounting at Merchacct@liq.wa.gov.

Please contact Kimberly Ward at <a href="mailto:kwa@liq.wa.gov">kwa@liq.wa.gov</a> with any other questions regarding this claim.

#### November 24, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES, AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin #140

## 950188 Very Special Chocolates Grand Assortment

Please check your stock for brand code 950188, Very Special Choc Grand Assortment. This was billed out as 12 units per case, but are in fact 15 units per case.

State Stores-If you find a mislabeled case in your inventory after you've already accepted shipment, you will need to file a "Discrepancy Error" of a gain of 3 units.

CLS-If you find this to be an issue at your Outlet, please file a "Discrepancy in Shipment", QTY Billed for 12 and QTY Received for 15.

If you need assistance with these discrepancies, contact the DC Discrepancy desk at dcdr@liq.wa.gov

Please contact Kimberly Ward at <a href="mailto:kwa@liq.wa.gov">kwa@liq.wa.gov</a> with any other questions regarding this alert.

#### December 7, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES, AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin #143

## 065258 Jagermeister 1.75 l

Please check your stock for brand code 65258, Jagermeister 1.75 l with an orange wrap on it. There may be a small tag hanging on the orange wrap zipper which scans the bar code (UPC 83089-66017). This is the bar code for the 750ml.

If you find a 1.75 l in the orange wrap with the small tag hanging from the zipper, please remove this tag immediately.

Please contact Kimberly Ward at <a href="mailto:kwa@liq.wa.gov">kwa@liq.wa.gov</a> with any questions regarding this alert.

#### December 9, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES, AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 145

## <u>568103 – GLEN ELLEN CHARDONNAY 250 ML/4 PACK</u>

We have had reports of brand code 568103, Glen Ellen Chardonnay 250 ml/4 pack, with expired "Freshness Dates".

Please check your stock immediately. State stores should claim back any **expired** product using Claim Code 12 "Expired due to Shelf life." Contract Stores should use code 16 "other" and email Merchandise Accounting.

If you need assistance with entering claims, contact Merchandise accounting at Merchacct@liq.wa.gov.

Please contact Cindy Doughty at cjd@liq.wa.gov with any other questions regarding this claim.

#### December 21, 2009

#### BULLETIN

TO: ALL STORES, CONTRACT LIQUOR STORES, AND DISTRIBUTION CENTER

FROM: Kimberly Ward, Buying Manager

SUBJECT: Alert Bulletin # 149

## <u>541945 – ALMADEN MTN CHABLIS 3.0 L BOX</u> <u>640755 – ALMADEN CHABLIS ROSE 3.0 L BOX</u>

We have had reports of brand code 541945 Almaden Mtn Chablis 3.0 L Box and 640755 Almaden Chablis Rose 3.0 L Box with expired "Freshness Dates". Please check the dates on your stock.

If you have expired inventory, please claim. State stores should claim back any expired product using Claim Code 12 "Expired due to Shelf life."

Contract Stores should use code 16 "other" and email Merchandise Accounting.

If you need assistance with entering claims, contact Merchandise accounting at Merchacet@liq.wa.gov.

Please contact Cindy Doughty at cjd@liq.wa.gov with any other questions regarding this claim.

cd